

Social Planning & Research Council

SPRC

of Hamilton

www.sprc.hamilton.on.ca

Celebrating more than 40 Years
of social development in Hamilton

2007-2008

*Annual
Report*



A United Way Agency

Report of the President and Executive Director

The SPRC remains committed to improving the quality of life for the citizens of Hamilton. The way in which we do this distinguishes us from others and at the same time makes our organization an important contributor to this shared community interest. At the SPRC, we focus on examining the social, health and economic conditions of our community in particular. As importantly, we do that in close collaboration with our community partners to ensure we are working on the most critical issues, at the right time and with the best available local information that will enable all of us to make the changes needed that will have a lasting and significant impact. As many of our friends and colleagues will agree, this process does not happen quickly or easily. It takes time and considerable effort. But, as our accomplishments over the past year indicate, it gets results.

Over the year we have dealt with and had an impact on many issues regarding quality of life in Hamilton. We have developed a needs assessment and corresponding community plan to address Aboriginal housing needs in Hamilton with the local network of Aboriginal services. We have followed that up by actively guiding the investment of Federal funding according to that plan to enable services to better meet the needs of the Aboriginal population in our community. Similarly we conducted a needs assessment of child care services in Dundas leading to the development of a community plan for better providing child care services there in the future. We have been engaged in this research and planning process with respect to a variety of other community conditions including local adult corrections services, the service and support requirements of the Lesbian, Gay, Bisexual, Transgender and Queer community and the cultural diversity of the staff and student population of the Hamilton-Wentworth District School Board.

As most organizations that have worked with us know, we don't stop at examining community conditions and devising plans for improvement. We go beyond that to look for new tools and processes we can develop that will assist us in doing this work and doing it more effectively. A current example is the development of our Geographic Information Service. With new software and increasing access to large databases, we plan to develop data mapping and analytical tools that will increasingly serve as a resource to all voluntary sector organizations in Hamilton.

For the SPRC it is impossible to engage in this process of research and planning without having a hand in testing some of the solutions we work with others to develop. As a result we also engage in pilot testing services to see what actually works and what doesn't. In this way we continue to learn a great deal through providing peer support to families with young children in east Hamilton, running drop-in centers for teens, after school academic support programs for young students, building a children's playground structure, supporting the delivery of nearly 100 student nourishment programs in the city or starting up small cooperative enterprises to create employment and new services for some of our residents.

Over more than forty years of service to the community by SPRC, every year has been different. One of the great strengths and value of the SPRC is its capacity to respond to changing community needs and conditions. The past year illustrates that as clearly as ever. And we already know the year ahead will continue that tradition. We know that our success with this creative discipline is based largely on the exceptional skills and capabilities of our staff and volunteers and to the support and willingness of our funders to explore, experiment, and learn with us. To all of those funders, donors, members, staff and volunteers we again offer our sincerest appreciation. Your contributions have made our work successful at improving the quality of life in Hamilton.

Mary Meyer
President

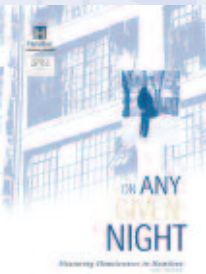
Don Jaffray
Executive Director

2007 Highlights

- In November, SPRC and the City of Hamilton released a report entitled, "On Any Given Night 2: Homelessness in Hamilton" outlining the most recent trends in homelessness in Hamilton. It notes, 3950 different individuals used the emergency shelter system at least once during the 2006 year.
- In June, the Affordable Housing Flagship convened a one-day conference providing information to over 120 participants. The program featured Mayor Fred Eisenberger, Ron Marini, Director of Downtown Renewal for the City of Hamilton; Woodgreen Housing Developments; Bill Beatty, Assistant Deputy Minister, Ministry of Municipal Affairs and Housing, Government of Ontario and Doug Barnes, Senior Manager, Canada Mortgage and Housing Corporation.
- SPRC was approved as a Community Entity for the Hamilton Aboriginal Homelessness Partnership Initiative in late December. As Community Entity, the SPRC is responsible to deliver a total of \$422,204 over the next 15 months from Service Canada to the Hamilton Community to reduce homelessness according to the Aboriginal Community Plan. There are 6 projects in total – ranging from increasing transitional housing to delivering culturally appropriate outreach services.
- Affordable Housing Flagship has been working with community stakeholders in Oriole Crescent and the

McQuesten Neighbourhood to develop strategies to strengthen the neighbourhood and improve conditions.

- SPRC and CATCH were awarded a grant from HWDSB for the CATCH After School Academic Support Program assisting students with academic support and tutoring at CATCH on Quigley Road, Riverdale community, S.T.A.R. on Oriole Crescent, S.T.A.R. at Barton & Kenora and Fairfield on Delena & Roxborough
- CATCH added a Youth Drop-In Program that offers youth a safe and nurturing environment where individuals aged 13 to 18 years can pursue a variety of programs and activities.
- CAPC Hamilton in partnership with Today's Family worked to increase number of licensed home childcare providers among newly arrived immigrant women in East Hamilton. Today's Family provided an outreach worker whom networked with individuals interested in becoming licensed home childcare providers. To date, 15 women have been successful in operating their own business childcare sites and 49 childcare spaces have been created.
- In November, over 200 volunteers completed a successful Riverdale Home Depot KaBOOM! Playground Build Day at the Lake Avenue School in the Riverdale community. The build included support from Mayor Fred Eisenberger, Dr. Chris Spence, Director of Education, Judith Bishop, Chair Board of Education, David Sweet, Federal MP, SISO, Wayne Marston, Federal MP, Hamilton Police Services, K-Lite FM, CHCH TV News, Cable 14. This was done in partnership with the City of Hamilton, the Hamilton-Wentworth District



School Board, Volunteer Hamilton and SPRC with great corporate support from Home Depot Canada.

- In September, the Couch Project launched a media campaign intended to give people in Hamilton additional tools to prevent youth homelessness by providing information about the major pathways to homelessness, how to start a conversation with youth, and where people can go for help. The website is www.thecouchproject.ca. Over 65 people attended the launch. The event was covered by CH television, the Hamilton Spectator, and several different radio stations.
- A Social Marketing Campaign was developed offering public service announcements, newspaper advertisements, posters and website to help the general public who might come in contact with youth potentially at risk of homelessness to understand what they can do to help young people at risk.
- SPRC completed a needs assessment for the Hamilton Pride Festival Inc. to articulate some of the many needs of the Lesbian, Gay, Bisexual, Transgender and Queer (LGBTQ) community in Hamilton and concludes with recommendations as to how these could be addressed effectively.
- SPRC completed a report which provides an audit of the diversity of the employee population of the Hamilton-Wentworth District School Board. The report provides the School Board with an analysis of their workforce diversity and makes recommendations for change that would assist the organization in becoming a diversity-competent organization.

- The SPRC, in partnership with the Hamilton Chinese Community Services Centre, operated a "Nature in My Heart" program. This project provided children, ages 4 – 8, with program activities and field trips that will promote environmental education and children's culture.
- Bridging the Digital Divide project funded by the Hamilton Community Foundation partnered with "greenBYTE" program of St. Leonard's Society provides access to training and the internet for those provided with computers.
- SPRC in partnership with Today's Family received approval to create a community economic development network that is rooted in micro-enterprise and business development. This practical project will create a network of CED practitioners to leverage local knowledge and expertise in social enterprise, micro-finance and co-operative development and will increase the economic independence of low income families, women and newcomers.
- Geographic Information System (GIS) for the voluntary sector in Hamilton was started. This project will create within SPRC the capacity to map information including demographic characteristics of the community as well as characteristics of community service clients and service needs. This resource will increase the ability of organizations to target and deliver services more effectively.
- Hamilton Partners in Nutrition advise and support 112 Student Nutrition Programs, serving over 16,359 children, and 1,990,664 meals served in Hamilton.



Mission

To improve the quality of life for all citizens by engaging in activities, this will result in:

- improved social policies and services
- maximized access for all citizens to the opportunities afforded by society
- effective citizen involvement in the continuing consideration of social issues

Statement of Philosophy

The Social Planning and Research Council of Hamilton is a diverse team of staff and volunteers that provides independent research, social planning and community development service to the Hamilton community.

Our Goal... is to promote positive social change and improve the quality of life in our community.

Committed... to the principle that the most effective responses to community problems arise from the development of an informed consensus among the various sectors that make up the community about both the nature of the problems and the most appropriate responses.

Believes... that the most effective responses to community problems are based upon the organization of people and resources in community-based organizations.

Acts... as a resource to investigate social trends and issues, develop innovative solutions, and collaborate with others to solve problems and pilot test new services. The SPRC is also prepared to advocate with others for change where needed. The SPRC operates in accordance with anti-racist and anti-discriminatory policies and practises.

Intercultural Values

Realizing... that all groups require consensus around core values to provide cohesion, affirms its belief in the dynamic and creative power of diversity. To say you are just like me is failure to recognize and acknowledge the unique persona of each individual. The recognition of uniqueness and diversity in all forms of life is reflected in the respect and nurturing expressed in our social biosphere.

Affirms... its commitment to foster the dynamic creativity inherent in our cultural mosaic. To the extent possible, SPRC will commit resources to respect the diversity of our community. In so doing, the SPRC affirms its belief in the wholeness and interrelatedness of all life in the biosphere.

Recognizes... the right of all people to enjoy the benefits of our democratic society. However, people have a responsibility to participate in a positive way in our community. It is only by giving and sharing that the true nature of wellness can be realized. Rights and responsibilities are essential parts of the equation for a full life in a democratic society. Thus, it is incumbent upon all organizations to encourage full participation in the leadership roles of their organizations.

Auditors Report

May 8, 2008

To the Directors and Members of
Social Planning and Research Council of Hamilton

We have audited the balance sheet of Social Planning and Research Council of Hamilton as at March 31, 2008 and the statements of accumulated net assets and financial activities and related schedule of revenue for the operating fund, statements of financial activities and accumulated net assets for the capital and stabilization reserve funds and the statement of cash flows for the year then ended. These financial statements are the responsibility of the Council's management. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In our opinion, these financial statements present fairly, in all material aspects, the financial position of the Council as at March 31, 2008 and the results of its operations and cash flows for the year then ended in accordance with Canadian generally accepted accounting principles.

Pettinelli, Mastroluisi LLP

Pettinelli, Mastroluisi
Chartered Accountants

Hamilton, Ontario

NOTE: The information given in this Annual Report is an extract from the financial statements. The complete financial statements, including all related notes to the financial statements, are available on request.

Beliefs

- ... people are inherently different and these differences should be respected
- ... that every person in Hamilton is entitled to equal access to all social and health services that are available in our community
- ... that all people have a right and a responsibility to participate in decision-making that concerns their personal wellness
- ... every person has the right to live free of racial discrimination and harassment
- ... it should serve equitably, the diversity of races and cultures which comprise the population of Hamilton
- ... in order to adequately assist community groups, it must be broadly reflective of the Hamilton community
- ... and recognizes that multiculturalism is a fundamental characteristic of our community and that people in our Region are entitled to preserve, enhance and/or share their cultural heritage as long as this does not infringe on the rights or dignity of others in the community

SOCIAL PLANNING AND RESEARCH COUNCIL OF HAMILTON

(INCORPORATED WITHOUT SHARE CAPITAL UNDER THE LAWS OF ONTARIO)

STATEMENT OF FINANCIAL ACTIVITIES AND ACCUMULATED NET ASSETS OPERATING FUND

	Year ended March 31, 2008			Year ended March 31, 2007		
	Core Operations	Funded Projects	Total	Core Operations	Funded Projects	Total
Revenue						
Support from public	\$ 226,777	\$ 784,588	\$ 1,011,365	\$ 220,059	\$ 633,733	\$ 853,792
Support from governments	37,636	1,016,553	1,054,189	37,636	973,066	1,010,702
Operating revenue	231,887	—	231,887	286,885	—	286,885
Total Revenue	<u>496,300</u>	<u>1,801,141</u>	<u>2,297,441</u>	<u>544,580</u>	<u>1,606,799</u>	<u>2,151,379</u>
Expenses						
Salaries and consultant fees	311,609	814,713	1,126,322	335,136	802,341	1,137,477
Employment health and retirement benefits	65,092	129,555	194,647	69,007	117,453	186,460
Professional fees	3,105	22,144	25,249	3,138	12,375	15,513
Service contracts	—	544,752	544,752	—	441,349	441,349
Supplies	7,829	25,129	32,958	12,298	27,742	40,040
Telephone	10,040	6,502	16,542	9,755	5,865	15,620
Postage and shipping	10,155	728	10,883	5,338	819	6,157
Rent and insurance	34,394	20,028	54,422	33,166	27,233	60,399
Public relations	5,480	232	5,712	1,309	668	1,977
Staff transportation	1,668	8,981	10,649	2,165	13,176	15,341
Conferences	3,471	75	3,546	2,556	4,524	7,080
Volunteer expense	2,599	19,968	22,567	5,047	14,032	19,079
Organization dues & periodicals	1,962	—	1,962	2,709	—	2,709
Equipment and maintenance contracts	18,820	6,528	25,348	22,568	26,857	49,425
Other administration	4,400	201,806	206,206	2,212	112,365	114,577
	<u>480,624</u>	<u>1,801,141</u>	<u>2,281,765</u>	<u>506,404</u>	<u>1,606,799</u>	<u>2,113,203</u>
Excess of revenue over expenses for the year	15,676	—	15,676	38,176	—	38,176
Accumulated net assets at beginning of the year	55	—	55	444	—	444
Transfer to Capital Fund	—	—	—	(14,565)	—	(14,565)
Transfer to Stabilization Reserve Fund	(15,500)	—	(15,500)	(24,000)	—	(24,000)
Accumulated net assets at end of the year	<u>\$ 231</u>	<u>\$ —</u>	<u>\$ 231</u>	<u>\$ 55</u>	<u>\$ —</u>	<u>\$ 55</u>

2007/2008 SPRC Priorities & Projects

FAMILY AND CHILD WELL-BEING

- After School Academic Support Program
- Assessment of Child Care Services in the Dundas Community
- Baby's Best Start
- Best Start Network
- Catholic Children Aid's Society Anti Racist Organizational Change Initiative
- Childcare Micro-Enterprise Project
- Chill Hill Open Access Center
- Community Access to Child Health (CATCH)
- Community Action Program for Children (CAPC)
- Correctional Services Consortium – Needs Assessment
- Family Home Visitors (Parents Helping Parents Program)
- Hamilton Chinese Community Services Centre
- Hamilton Public Library
- Healthy Babies Healthy Children
- Home Management Workers
- KaBoom! Playground
- Kids and Community - A Parent Readiness Project
- Ontario Child Benefit Communication Committee
- Riverdale Childcare Outreach
- Skills Through Activity and Recreation Hamilton (S.T.A.R.)
- Today's Family
- Under the Willow's Program Evaluation

HOUSING AND HOMELESSNESS

- Affordable Housing Flagship Initiative
- Food, Shelter and Housing Advisory Committee
- Hamilton Executive Directors' Aboriginal Coalition (HEDAC)
- On Any Given Night 2: Homelessness in Hamilton – 2007 Edition
- Photovoice Hamilton
- Solutions for Housing Action Committee (SHAC)
- Street Involved and Homeless Youth
- Tenant Education Project
- Woman Abuse Working Group

IMPACTS OF POVERTY

- Bridging the Digital Divide
- Campaign for Adequate Welfare and Disability Benefits
- Growing School Nutrition Programs
- Hamilton Centre for Civic Inclusion
- Hamilton Partners in Nutrition (PIN)
- Hamilton Roundtable for Poverty Reduction (HRPR)
- Hamilton Workforce Integration Network (HIWIN)
- Hepatitis C Prevention and Research Program Support
- Income Security Working Group (ISWG)
- Khmer Association of Hamilton
- Skills Development Flagship Initiative
- Hamilton Civic Centre for Inclusion
- Women and Poverty in Hamilton
- Youth Mentorship and Skills Development Initiative

RESOURCE DEVELOPMENT AND NEW ISSUES

- Canadian Liver Foundation
- Communications and Telephone Competency for Careers Program – St. Joseph's Immigrant Women's Centre
- Community Economic Development & Micro-Enterprise Project
- Community Mapping Service
- Community Social Data Strategy
- Hamilton Pride Festival Needs Assessment
- Hamilton-Wentworth District School Board Diversity Audit
- Social Planning Network of Ontario

Board of Directors

Committee Members

2007/2008

Mary Meyer, *President*
Jay Sengupta, *Vice-President*
Jeffrey Neven, *Secretary/Treasurer*
Carolann Fernandes, *Immediate Past President*

HONORARY DIRECTORS

Judge T.A. Beckett	George McLaunchlin
Archbishop J. Bothwell	Grahame Meredith
Anthony Butler	Michael Moore
Marvin Caplan	David Seldon
Dick Capling	Mary Ann Seldon
Dr. Larry W.Chambers	Urmas Soomet
Peter McDonald	Colleen Van Berkel

DIRECTORS

Term Ending 2008	Term Ending 2009
Carolann Fernandes	Mark Abradjian
Jeffrey Neven	Victor Abraham
Mary Meyer	Catherine Drea
Samia Qadim	Kim Nolan
Warren Korol	Isaac Rashid

Term Ending 2010

Dale Brown
Jay Sengupta

ADMINISTRATIVE COMMITTEES

ISSUES MANAGEMENT COMMITTEE

Jay Sengupta, Chairperson
Mary Meyer
Carolann Fernandes
Jeff Neven

NOMINATING COMMITTEE

Carolann Fernandes, Chairperson
Mary Meyer

STRATEGIC PLANNING COMMITTEE

Victor Abraham, Chairperson
Carolann Fernandes
Mel Madamba-Wakeham
Jeffrey Neven
Kim Nolan
Samia Qadim
Jay Sengupta

ADVISORY COMMITTEES

COMMUNITY ACTION PROGRAM FOR CHILDREN RIVERDALE CAPC COUNCIL

Huda Adotaleb	Tammy McDonald
Souad Ailouti	Alison Miller
Rana Al-Suffi*	Samia Qadim,
Keith Et Jean Gapara*	<i>SPRC Board Liaison</i>
Raimonda Gorishti	Shagufta Qureshi
Wendy Gould	Tracy Rodgers
Marina Granilo	Corrina Romano
Hana Hasan	Zaineb Shamel*
Khitam Hassan	Clair Wilson
Frieda Kim	Marianne Vrbanic

*Resigned during the year

Staff

Don Jaffray, M.A., Executive Director

ADMINISTRATIVE:

Caroline Eyk, Financial Administrator
Christina Walters, Executive Assistant
Deirdre Dixon, Administrative Assistant

PROGRAM:

Mark Fraser, MSW, Senior Social Planner
Deirdre Pike, Social Planner
Sandy Shaw, Senior Social Planner*
Jeff Wingard, MSW, Senior Social Planner

COMMUNITY ACTION PROGRAM FOR CHILDREN PROJECT:

Alison Miller, Community Outreach/Volunteer Coordinator

PARENTS HELPING PARENTS/ FAMILY HOME VISITORS:

Tammy McDonald,
Team Leader & Interim CAPC Program Manager
Munawar Begum
Leakhena Chea
Raimonda Gorishti
Ruth Hazell
Badra Jayaratne
Mai Pham
Nusrat Saleem*
Linda Spearns**

COMMUNITY ACCESS TO CHILD HEALTH (CATCH):

Judy Kloosterman, Program Coordinator
Jadranka Petrovic, Program Assistant

*Resigned or completed project during the year

**Deceased during the year

PROJECT STAFF

Nellie Atta
Alison Batten*
Jonathan Bozzo*
Jessica Chatelain
Pamela Chatelain
Trina Chatelain*
Lisa Czegeny
Michael DesJardins*
Dragana Djordjevich*
Sue Djordjevich
Kaitlin Donaldson
Tamara Douglas*
Debbie Earl*
Courtney Elder
Eleanor Freeborn*
Erica Freeborn*
Matthew Genovese*
Michael Genovese*
Marina Granilo
Hana Hasan*
Khitam Hassan*
Dale Hawkins
Cory Haystead
Jody Hoover*
Donna Howell*
Sarah Humphrey
Frieda Kim*
Kathi Kimmins*
Marlyn King

Matthew Kozma*
Zishad Lak*
Shannon Lane*
Benjamin Laurie*
Amanda Lucek
Kelly Maloney
Maureen Maloney*
Sipiwe Mapfumo*
Sara Mayo
Cindy Sue McCormack
Mike McGrath*
Barbara McMillan*
Liz Millar
Nikolina Miscevic*
Ashley Montreuil
Morgan Moodie
Eve Mpofu*
Sabin Mukkath*
Barbara Nichols
Sovann Pao*
Diana Persaud
Shagufta Qureshi*
Amrita Singh*
Michael Small*
Niki Stevens*
Ali Syed*
Clair Wilson*
Jennie Vengris

*Resigned or completed project during the year

SPRC SUMMER CAREER PLACEMENT STUDENTS

Jonathan Bozzo Nicole Latka

RESEARCH VOLUNTEERS

Ivy Morton

Acknowledgements

The Social Planning and Research Council would like to thank its major funders for their continued support of the work of the council.



We acknowledge the support of the Public Health Agency of Canada, Service Canada, Hamilton Community Foundation, Ontario Trillium Foundation, Department of Public Safety and Emergency Preparedness Canada, the Freeman Foundation, Haldimand-Norfolk R.E.A.C.H., Community Development Halton, Ministry of Health & Long Term Care, and McMaster University.

During the past twelve months, we have enjoyed the opportunity of working with:

Aboriginal Labour Force Development Circle
Affordable Housing Flagship of Hamilton
Big Brothers Big Sisters of Hamilton and Burlington
Breakfast for Learning
Campaign for Adequate Welfare and Disability Benefits (CAWDB)
Canadian Council on Social Development
Canadian Liver Foundation
Canadian Mental Health Association
City of Hamilton
Community Centre for Media Arts
Community Consultation Committee on Social Housing
Hamilton Chamber of Commerce
Hamilton Chinese Community Services
Hamilton Civic Coalition
Hamilton Executive Directors' Aboriginal Coalition (HEDAC)
Hamilton Housing Corporation
Hamilton Independent Living Program
Hamilton Niagara Haldimand Brant Local Health Integration Network (LHIN)
Hamilton Pride Festival Inc.,
Hamilton Roundtable for Poverty Reduction
Hamilton Sex Trade Task Force

Hamilton Training Advisory Board
Hamilton's Centre for Civic Inclusion
Hamilton-Wentworth District School Board
Housing Help Centre
Income Security Working Group
Intercultural Community Centre
Khmer Association of Hamilton
Living Rock Ministries
McQuesten Legal and Community Services
Mission Services
Mohawk College
Settlement and Integration Services Organization (SISO)
Sexual Assault Centre of Hamilton and Area
Social Planning Network of Ontario
Solutions for Housing Action Committee
St. Joseph Immigrant Women's Centre
St. Matthew's House
Street Involved and Homeless Youth Managers
Street Involved Youth Network
Today's Family
Volunteer Hamilton
Wesley Urban Ministries
Woman Abuse Working Group
YMCA
Youth Employment Network
YWCA

A special thanks goes to the friends of the SPRC for their donations in 2007/08. Also the citizens of Hamilton who participated in SPRC events and consultations.

The Community Action Program for Children (CAPC) continues to be successful largely as a result of the important work done through our partners in this project. These partners are: the Public Health Services and the Community Services Department of the City of Hamilton, S.T.A.R. Hamilton, the CATCH Committee, St. Joseph's Centre for Ambulatory Health Services, Today's Family, Babyshowers and the Hamilton Public Library. We would also like to thank and acknowledge the committed volunteers who have made CAPC so successful.

The support and involvement of education institutions in the community work of SPRC continues to be a success. We would like to acknowledge Mohawk College and McMaster University School of Social Work for their contribution.

Thanks for your support and involvement.

*Through our research and social planning services,
the Social Planning and Research Council
is committed to ensuring that Hamilton is the
best community it can be for all who live here
and that no one is left out of the benefits and
opportunities Hamilton has to offer.*

SOCIAL PLANNING
& RESEARCH COUNCIL
of Hamilton

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