REPORT OF THE PRESIDENT
AND EXECUTIVE DIRECTOR

We are pleased to report the SPRC remains focused on providing service to the community that helps us understand important social trends and then engage the community in responding to those trends. Along with many others, we are making Hamilton the best it can be for all who live here.

We are now deeply committed to the Neighbourhood Action Strategy in Hamilton, a project designed to work with residents and local leaders to make neighbourhoods better and healthier places. In our role we coordinate, support and contribute to community action at the neighbourhood level in some of the City’s most vital neighbourhoods. We enjoy partnering with the City, the Hamilton Community Foundation and many residents in advancing this effort.

We continue to strengthen two other major service initiatives that are focused on promoting the healthy development of children in Hamilton. Tastebuds – Student Nutrition Collaborative is now operating in more than 150 schools and neighbourhood centers to bring nutritious breakfast and snacks to young students to support their learning and healthy development. The Community Action Program for Children (CAPC) brings together a network of community partners to identify community issues and respond with programs and services that best meet needs. The diverse community of families with very young children in east Hamilton benefits most from the impact of these services.

During the past year we have organized events and published trend reports that aided in understanding and responding to the crisis in services available to homeless women in Hamilton; challenged growing income inequality and its damaging impact on both our economy and society; identified and responded to urban Aboriginal homelessness as well as supporting the development of programs that encourage and support street involved youth in Hamilton.

The work of the SPRC covers a very broad range of issues and trends that are of concern to Hamilton. Knowing how best to attend to these issues given the scarce resources available is a challenge that has been of particular interest to our Board of Directors over the past year. Board members have committed substantial efforts to strengthening governing practices and developing a revised strategic plan for SPRC that will assist us in staying focused on those opportunities which will generate the most significant and positive impact we can have as an organization.

For all of these good efforts, we want to thank the volunteers, community partners, funders and staff members for their outstanding contributions to our programs and services. We’re confident this effort continues to improve the quality of life for all residents of Hamilton.

Purdeep Sangha
President

Don Jaffray
Executive Director
MISSION

To improve the quality of life for all citizens by engaging in activities that will result in:

- Improved social policies and services
- Maximized access for all citizens to the opportunities afforded by society
- Effective citizen involvement in the continuing consideration of social issues

VISION

To create a community that provides a socially, physically, and economically supportive environment and supports public participation and community integration to preserve and enhance the health and well-being of our population.

- Encourage participation of all individuals in community life
- Engage members of the community in planning and decision-making

VALUES

The SPRC commits to ethical practice that will:

- Improve community conditions in a way that respects the rights of individuals
- Ensure that programs and priorities are developed through processes that ensure an opportunity for input from community members
- Endeavor to work for the empowerment of disenfranchised community members and ensure that resources and conditions necessary to well-being are available to all
- Programs and policies of the SPRC will anticipate and respect diverse values, beliefs and cultures in the community
- Create sustainable, equitable, respectful and supportive environments that will enhance the physical and social environment
BOARD OF DIRECTORS 2013 - 2014

OFFICERS

President
Purdeep Sangha
Associate Vice President, Administration, FirstOntario Credit Union

Second Vice-President
Bill Janssen
Director of Strategic and Business Planning, General Manager’s Office, City of Hamilton

Second Vice-President
Jennifer Street
Retired Health Care Professional

Secretary/Treasurer
Michael Casciani
Controller and Operations Manager, Nicayne Metal Processing Ltd.

DIRECTORS

Beth Bromberg
Criminal Defence Lawyer & Federal Prosecutor

Lynn Foye
Supervisor, “Beginning Today” Program, Community and Emergency Services Department, City of Hamilton

Assad Hoosein
Senior Project Manager, Engineering, Niagara Parks Commission

Scott Moreton
Sergeant, Hamilton Police Service

Carmen Salciccioli
Director, The Good Shepherd Centre

Nasir Sarwar
President & CEO, ResQ Canada Pest Management & Environmental Solutions Inc.

Sarah Shurr
Senior Manager of Quality Assurance and Planning Support, FACS Niagara

Pat Wright
Manager of Training and Community Engagement, Hamilton Centre for Civic Inclusion (HCCI)

REPORTS AND PUBLICATIONS

Supporting Our Sisters
The Rich and the Rest of Us
Hamilton Immigration Partnership Council Impact Assessment
2012-2103 Hamilton CAPC Local Evaluation
Hamilton Social Landscape Bulletin: Recession Impacts – Youth
STAR Tenant Consultation Report
STAFF MEMBERS

Don Jaffray, M.A., Executive Director

PROJECT STAFF
Amber Aasman, Program Coordinator
Chawna Afach, Systems Support Worker
Saad Aslam, Riverdale Resource Facilitator
Jean-Ann Bauman, Community Development Worker
Brandon Braithwaite, Community Developer
David Derbyshire, Community Developer
Rebecca Doll, Community Developer
Grace Evans, Community Development Worker
Judy Kloosterman, Community Developer
Bhairavi Kumar, Community Development Worker
Alison Miller, Community Outreach/Volunteer Coordinator
Lisa Pijuin-Nomura, Project Developer
Navneet Randhawa, Community Data Research Assistant
Laura Ryan, Community Developer
Greg Tedesco, Research Assistant
Syed-Hamid Yazdani, Riverdale Resource Facilitator

*Resigned or completed project during the year

SENIOR STAFF
Cindy Sue McCormack, Senior Social Planner
Patti McNaney, Senior Social Planner
Deirdre Pike, Senior Social Planner
Renee Wetselaar, Senior Social Planner

PLANNER STAFF
Alessandra Gage, Social Planner Assistant
Carla Klassen, Social Planner
Sara Mayo, Social Planner
Erika Morton, Social Planner
Audrey Naluz, Social Planner Assistant

CAREER PLACEMENT STUDENTS

Laura Archer
Stephanie Koszalka
Andrea Lewis
Rachel Vorobej
Natalie Williams
Chuck Wightman

VOLUNTEERS

We would like to thank all of the volunteers that have helped with SPRC’s projects and initiatives over the past year. Your dedication and support is truly appreciated!
Independent Auditor’s Report

To the Directors of Social Planning and Research Council of Hamilton

We have audited the accompanying financial statements of Social Planning and Research Council of Hamilton, which comprise the statement of financial position as at March 31, 2014 and the statement of accumulated net assets, statement of financial activities for the operating fund, statement of financial activities and accumulated net assets of the capital and stabilization reserve funds, cash flows and related schedules for the year then ended, and the summary of significant accounting policies and other explanatory information.

Management’s Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor’s Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor’s judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity’s preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the organization’s internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified audit opinion.
Basis for qualified opinion

In common with many not-for-profit organizations, Social Planning and Research Council of Hamilton derives revenue from donations and fundraising, the completeness of which is not susceptible to satisfactory audit verification. Accordingly, our verification of these revenues was limited to the amounts recorded in the records of the Organization and we were not able to determine whether any adjustments might be necessary to revenues, excess (deficiency) of revenue over expenses for the year and accumulated net assets.

Qualified opinion

In our opinion, except for the possible effects of the matters described in the basis for qualified opinion paragraph, the financial statements present fairly, in all material respects, the financial position of Social Planning and Research Council of Hamilton as at March 31, 2014, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Pettinelli Mastroluizi LLP
Chartered Accountants
Licensed Public Accountants

Hamilton, Ontario

NOTE: The information given in this Annual Report is an extract from the financial statements. The complete financial statements, including all related notes to the financial statements, are available on request.

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Social Planning and Research Council of Hamilton
(Incorporated without share capital under the laws of Ontario)

Statement of Financial Activities and Accumulated Net Assets—Operating Fund

<table>
<thead>
<tr>
<th></th>
<th>Year ended March 31 2014</th>
<th>Year ended March 31 2013</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Core Operations</td>
<td>Funded Projects</td>
</tr>
<tr>
<td>REVENUE:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Support from public</td>
<td>$3,797</td>
<td>$1,884,651</td>
</tr>
<tr>
<td>Support from governmental agencies</td>
<td>41,138</td>
<td>966,834</td>
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<tr>
<td>Operating revenue</td>
<td>340,942</td>
<td>-</td>
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<tr>
<td>Total revenue</td>
<td>385,777</td>
<td>2,651,485</td>
</tr>
<tr>
<td>EXPENSES:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Salaries and benefits</td>
<td>289,727</td>
<td>1,007,772</td>
</tr>
<tr>
<td>Professional fees</td>
<td>7,297</td>
<td>-</td>
</tr>
<tr>
<td>Service contracts</td>
<td>-</td>
<td>1,676,132</td>
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<tr>
<td>Supplies</td>
<td>10,737</td>
<td>29,507</td>
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<tr>
<td>Telephone</td>
<td>11,200</td>
<td>4,371</td>
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<tr>
<td>Postage and shipping</td>
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<td>155</td>
</tr>
<tr>
<td>Rent and insurance</td>
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<td>22,723</td>
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<tr>
<td>Public relations</td>
<td>4,417</td>
<td>10,298</td>
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<tr>
<td>Staff transportation</td>
<td>4,212</td>
<td>11,056</td>
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<tr>
<td>Staff development</td>
<td>2,025</td>
<td>11,608</td>
</tr>
<tr>
<td>Volunteer recognition</td>
<td>4,808</td>
<td>27,904</td>
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<tr>
<td>Organization dues and periodicals</td>
<td>4,127</td>
<td>-</td>
</tr>
<tr>
<td>Equipment and maintenance contracts</td>
<td>7,622</td>
<td>12,403</td>
</tr>
<tr>
<td>Other administration</td>
<td>2,649</td>
<td>37,426</td>
</tr>
<tr>
<td>Excess (deficiency) of revenue over expenses for the year</td>
<td>$5,116</td>
<td>-</td>
</tr>
<tr>
<td>Accumulated net assets at beginning of the year</td>
<td>$569</td>
<td>-</td>
</tr>
<tr>
<td>Transfer to Stabilization Reserve Fund</td>
<td>(5,000)</td>
<td>-</td>
</tr>
<tr>
<td>Accumulated net assets at end of the year</td>
<td>$685</td>
<td>-</td>
</tr>
</tbody>
</table>
Neighbourhood Action Strategy (NAS)

In February 2014 the SPRC became the manager of the Community Developers of Hamilton’s Neighbourhood Action Strategy. The role of the SPRC in this work is to build and maintain team cohesion; provide access to appropriate, individualized professional development and training; conduct performance monitoring / management of the team, build relationships with neighbourhood planning teams; ensure quality community development work in neighbourhood to build capacity of residents and ensure completion of neighbourhood action plans.

The role of the Community Developers is to provide quality asset-based community development (ABCD) support to neighbourhoods, neighbourhood planning teams and residents, to build resident engagement, capacity and assist with the completion of the neighbourhood action plans.

Complete Streets

In 2013/14 the SPRC continued Healthy Communities work with partners, this year focussing in part on Complete Streets as a policy tool to help increase safety and equity for those who most likely to be travelling by foot, bike or transit, often in Hamilton’s lowest income neighbourhoods. The SPRC consulted with over 100 residents and stakeholders to develop a draft Complete Streets Policy for Hamilton, which was presented to Hamilton’s City Council in November. At that time, data about pedestrian and cyclist safety in Hamilton was also presented, which became the top story in the Hamilton Spectator the next day. The Complete Streets momentum continues in 2014 and the SPRC looks forward to the City’s new Transportation Master Plan, which will contain many Complete Streets policy elements.

LGBTQ Positive Space

The SPRC was instrumental in supporting a rainbow flag being raised at City Hall in support of LGBTQ rights in Russia during the 2014 Winter Olympics in Sochi. Hamilton now joins a growing number of cities across Canada demonstrating solidarity with LGBTQ people in communities around the world. This leadership was recognized in media interviews and went viral in social media.
PRIORITY AREA
HEALTHY DEVELOPMENT OF CHILDREN AND YOUTH

Community Action Program for Children (CAPC)

The Community Action Program for Children (CAPC) held monthly community information sessions during the year in partnership with the Immigrant Women’s Centre and YWCA Hamilton on housing, nutrition and other important issues. CAPC again hosted an annual community festival in Riverdale that attracted almost 1,000 community members and provided them with food, entertainment and service information.

The Hamilton CAPC Council (HCC), a group of dedicated volunteers provided direction to the Community Action Program for Children (CAPC) and hosted a major community event that provided a legal workshop and a presentation about their work.

Tastebuds, Hamilton’s Student Nutrition Collaborative

Tastebuds feeds approximately 25,000 students a day in both elementary and secondary schools as well as some community settings. In September 2013, 3Acres, Tastebuds’ Local Harvest Program was launched. The program focused on bringing fresh, locally grown fruits and vegetables into Hamilton student nutrition programs utilizing bicycle delivery. The 12 week pilot served seven participating schools and partnered with five local farmers.

Art Forms Youth Art Studio

Over 600 youth participated in Art Forms programs over the year. Through Art Crawl participation and other events, approximately 3,000 community members dropped in for art shows. The studio organized a media arts project called Push the Point, where youth shot and created a film about hometown Hamilton pride. A Youth Leadership Team was launched consisting of eight youth who advised on programming, helped engage more youth to attend, and are currently working on a mural project to be installed on James Street North.
_PRIORITY AREA
HOUSING AND HOMELESSNESS

Homelessness Partnering Strategy (HPS) - Aboriginal

The SPRC served as the Community Entity of the Homelessness Partnering Strategy (HPS) Aboriginal stream of funds, supporting a HPS Aboriginal specific process as recommended by the Hamilton Aboriginal Community Advisory Board (AB-CAB), that was informed by a HPS Urban Aboriginal Community Plan and was inclusive of activities such as: coordination of community consultation, planning and assessment, partnership development, facilitating service delivery & coordination, and reporting on activities and progress against the Community Plan; while successfully ensuring contracting and monitoring of all recommended sub-projects for the fiscal year 2013-2014 occurred to the satisfaction of the Federal Government. Key services and partners in this system were: the Native Women’s Centre, De dwa da dehs>nye Aboriginal Health Centre and the Hamilton Regional Indian Centre.

Women’s Housing Planning Collaborative

The SPRC led the Women’s Housing Planning Collaborative through a communications and outreach strategy resulting in the “How’s the Weather?” campaign which led to an increase in awareness and investment in short and long term solutions for women experiencing homelessness.

Private sector funding was leveraged to assist with this public education campaign. We used an electronic billboard message on Main Street, a social media campaign, and stimulated media coverage in The Hamilton Spectator, CHML, Cable 14 and CBC Hamilton. The campaign collaborated with Cable 14 for broadcast of interviews with women from the S.O.S. advisory committee about their experiences of homelessness.

Affordable Housing Flagship

The Affordable Housing Flagship has enjoyed almost 9 years of operation and this year transitioned to the Housing and Homelessness Action Group. The SPRC will continue to support the work necessary in keeping affordable housing first and foremost on the community agenda. The Housing and Homelessness Action Plan is now in place and the work of implementing the plan has begun.

The SPRC participated on the development of Hamilton’s 10 Year Housing & Homelessness Action Plan “Everyone has a home….Home is the foundation”. This plan will help the City of Hamilton make decisions about affordable housing and homelessness issues in Hamilton.
Street Youth Planning Collaborative (SYPC)

Addressing youth homelessness issues remains as a focus within the SPRC’s work, which entails a partnership with the Street Youth Planning Collaborative (SYPC). A Project Coordinator supports the SYPC to identify trends and issues and to determine creative and effective solutions to address the range of needs for street-involved and homeless youth in Hamilton. SPRC services assist the SYPC to meet its mission, such as by conducting facilitation, program/project planning, research and evaluation, youth engagement and partnership building. In the past year, the SYPC has connected with Dr. Stephen Gaetz, Director of the Canadian Homelessness Research Network and the Homeless Hub. Dr. Gaetz has worked with the SYPC to inform communities across Canada about community collaboration work, highlighting the SYPC as an innovative example. Through the SPRC’s commitment to youth homelessness and partnership to the SYPC, additional work includes coordination with the Youth Housing Support Project and Art Forms Youth Arts Studio.

PRIORITY AREA
POVERTY REDUCTION AND ELIMINATION

Income Equality

In the last few years, there has been a shift in measuring income disparities not just through the lens of low income and poverty, but also examining wider income distribution trends and the growing income of those at the top of the income ladder. The SPRC examined these trends in a report titled The Rich and the Rest of Us: Trends in Hamilton’s Income Inequality and Why They Matter. The report was launched in October as part of a series of events organized by labour unions including NUPGE and the Society of Energy professionals, with over 300 people in attendance. Changing the conversation about the haves and the have-nots has also been the focus of an SPRC supported group, Hamilton Faith Communities in Action, which this year helped to ensure conversations about income inequality and poverty were happening more often in places of worship across Hamilton.

Poverty and Skills Development

Hamilton Organizing for Poverty Elimination and Hamilton Faith Communities in Action have had a very busy year. In October 2013, HFCA held a forum entitled “From Charity to Justice”. Approximately 75 people from various faith communities attended this event taking in workshops such as the “Blanket Exercise” facilitated by members of Six Nations and “Freedom 90,” by Mike Balkwill on how to start reforming the emergency food system. HOPE was busy this year assisting with the provincial campaign led by the Workers Actions Centre calling to “Thaw the Freeze on Minimum Wage” and raise it to $14 an hour. Visiting each Member of Provincial Parliament in Hamilton, members of HOPE delivered blocks of ice with a frozen $10.25 inside to get the message across. In the end, minimum wage was raised to $11 on June 1st, 2014.
THANK YOU - FUNDERS

- Arcelor Mittal Dofasco
- Breakfast Clubs of Canada
- Breakfast for Learning
- CIBC
- City of Hamilton
- Canada Mortgage and Housing Corporation
- Cloverleaf Foundation
- Egg Farmers of Ontario
- FirstOntario Credit Union
- Good Shepherd Centre
- Haldimand-Norfolk R.E.A.C.H
- Hamilton Catholic Children’s Aid Society
- Hamilton Community Foundation
- Hamilton Immigrant Partnership Council
- Immigrant Culture and Arts Association
- Interval House of Hamilton
- Junior League
- Ministry of Children and Youth Services
- Ministry of Health and Long Term Care
- Mission Services
- Mohawk College
- Neighbour to Neighbour Hamilton
- Ontario Arts Council
- Ontario Trillium Foundation
- Public Health Agency of Canada
- Realtors Association of Hamilton-Burlington
- Salvation Army Lawson Ministries Hamilton
- Service Canada
- Social Planning Network of Ontario
- St. Leonard’s Society
- United Way of Burlington and Greater Hamilton
- Wellington Psychiatric Outreach Program
- YWCA Hamilton
The SPRC has enjoyed the opportunity to work with the following organizations, networks and partners over the past year:

- 1 in Four Domestic Violence Project
- 25 in 5 Hamilton Network for Poverty Reduction
- Affordable Housing Flagship
- Age Friendly Hamilton: Older Adult Plan Steering Committee
- Banyan Community Services
- Boys and Girls Clubs of Hamilton
- Campaign for Adequate Welfare and Disabilities
- Canadian Council on Social Development
- Catholic Family Services of Hamilton
- City of Hamilton Food & Shelter Advisory Committee
- CityHousing Hamilton
- City of Hamilton Neighbourhood Action Strategy
- Community Centre for Media Arts (CCMA)
- Community Collaborative Adult Justice
- Community Information Hamilton
- Coordinating Committee for the Ontario Network of CAPC/CPNP
- De dwa da dehs>nye Aboriginal Health Centre
- Drug Treatment Court
- Elementary Teachers Federation of Ontario
- Environment Hamilton
- FirstOntario Micro Loan Program
- Good Shepherd Centre
- Good to Go Food Box Program
- Hamilton Best Start Network
- Hamilton Centre for Civic Inclusion
- Hamilton Community Foundation
- Hamilton Community Legal Clinic (Aboriginal Initiative Advisory Committee)
- Hamilton Council on Aging
- Hamilton Executive Directors’ Aboriginal Coalition (HEDAC)
- Hamilton Family Health Team
- Hamilton Immigration Partnership Council
- Hamilton Niagara Haldimand Brant Local Health Integration Network (LHIN)
- Hamilton Positive Space Collaborative
- Hamilton Public Library
- Hamilton Regional Indian Centre
- Hamilton Roundtable for Poverty Reduction (HRPR)
- Hamilton Tiger-Cats
- Hamilton Urban Core Community Health Centre
- Hamilton Sustainable Victory Gardens
- Hamilton Wentworth Elementary Teachers Local
- Hamilton-Wentworth District School Board
- Hamilton Youth Planning Collaborative
- Healthy Communities Hamilton Steering Committee
- Housing and Homelessness Action Planning Group (City of Hamilton)
- Immigrant Women’s Centre
- Immigration Culture and Arts Association (ICAA)
- Interval House
- Junior League of Burlington-Hamilton
- Living Wage and Fair Employment Coalition
- Lynwood Charlton Centre
- McMaster University – Faculty of Health Sciences
- McMaster University – Faculty of Social Sciences
- McMaster University School of Social Work Field Instruction Committee
- Mohawk College of Applied Arts and Technology
- Native Women's Centre
- Neighbour to Neighbour Centre Hamilton
- Neighbourhood Action Strategy Community Planning Teams
  - Beasley
  - Crown Point
  - Davis Creek
  - Gibson and Lansdale Area (GALA)
  - Jamesville
  - Keith
  - McQuesten
  - Riverdale
  - Rolston
  - Sherman
  - Stinson
- Poverty Employment Precarity in Southern Ontario Research Alliance (PEPSO)
- Sacajawea Non-Profit Housing Inc.
- Salvation Army Lawson Ministries Hamilton
- Skills Development Flagship
- Social Planning Network of Ontario
- St. Leonard’s Society of Hamilton
- Street Youth Planning Collaborative
- Telling Tales Family Literacy Festival
- Tenant Housing Collaborative – East Hamilton
- The Aid’s Network
- The Bridge: From Prison to Community
- Today’s Family Early Learning & Child Care
- Urban Native Homes
- Volunteer Hamilton
- Wesley Urban Ministries
- Women Abuse Working Group
- Women's Housing Planning Collaborative
- Workforce Planning Hamilton
- Youth Employment Network
- Youth Housing Support Collaborative
- Young Parent Network
- YWCA Hamilton