



# Violence Against Women Services in Hamilton: Mapping Community Assets

**Prepared for the Woman Abuse Working Group by the  
Social Planning and Research Council of Hamilton**

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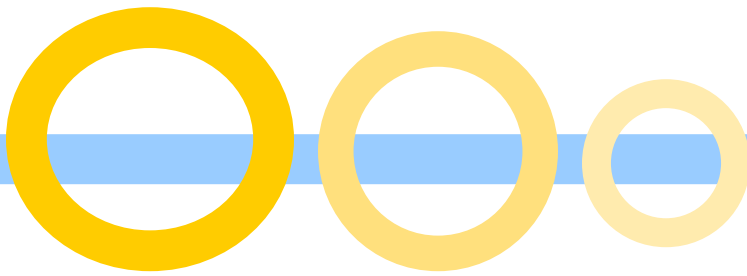
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## Preamble

### **WAWG:**

The Woman Abuse Working Group of the City of Hamilton (WAWG) is a collaborative of over 20 community agencies committed to eradicating violence against women and children.

### **Methodology:**

#### Asset Mapping:

Typically an Asset Map comprises:

- An inventory of all services in a given community
- A summary of the most valued aspects of your community

However:

- Current resources in Hamilton do not contain Asset Maps pertaining to Domestic Violence or Violence against Women.
- Therefore: While an Asset Mapping approach may prove valuable – this document should be considered a Resource Map.

Next Steps:

- The next step in the asset mapping project will involve analysis of services, with the goal of identifying gaps or barriers to service in the Hamilton community. A report will be issued detailing these findings to offer insights into the scope of violence against women services in Hamilton Ontario.

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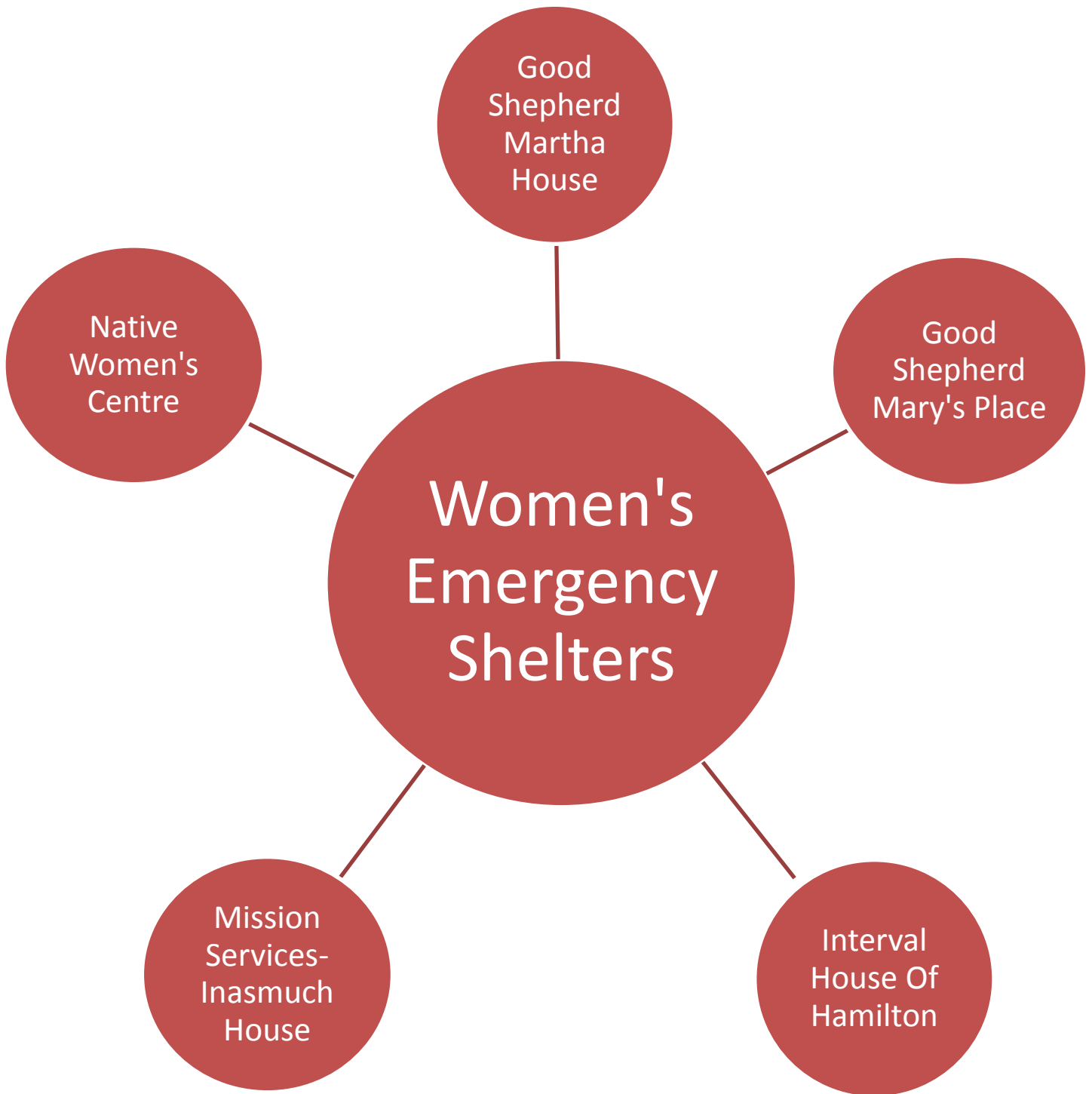
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Assaulted  
Women's  
Helpline

24 Hour  
Helplines

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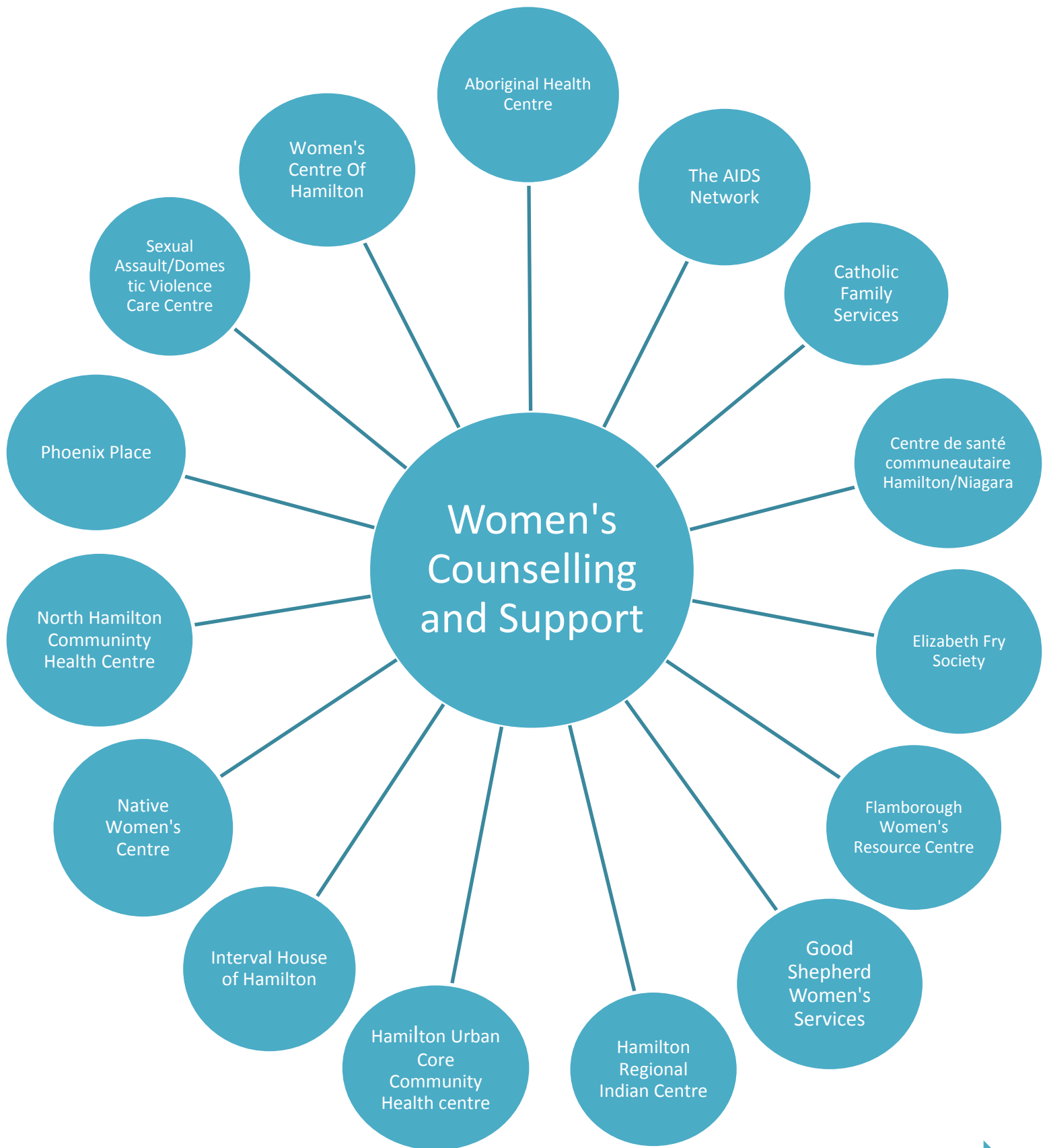
Sexual Assault  
Centre (Hamilton  
and Area) SACHA

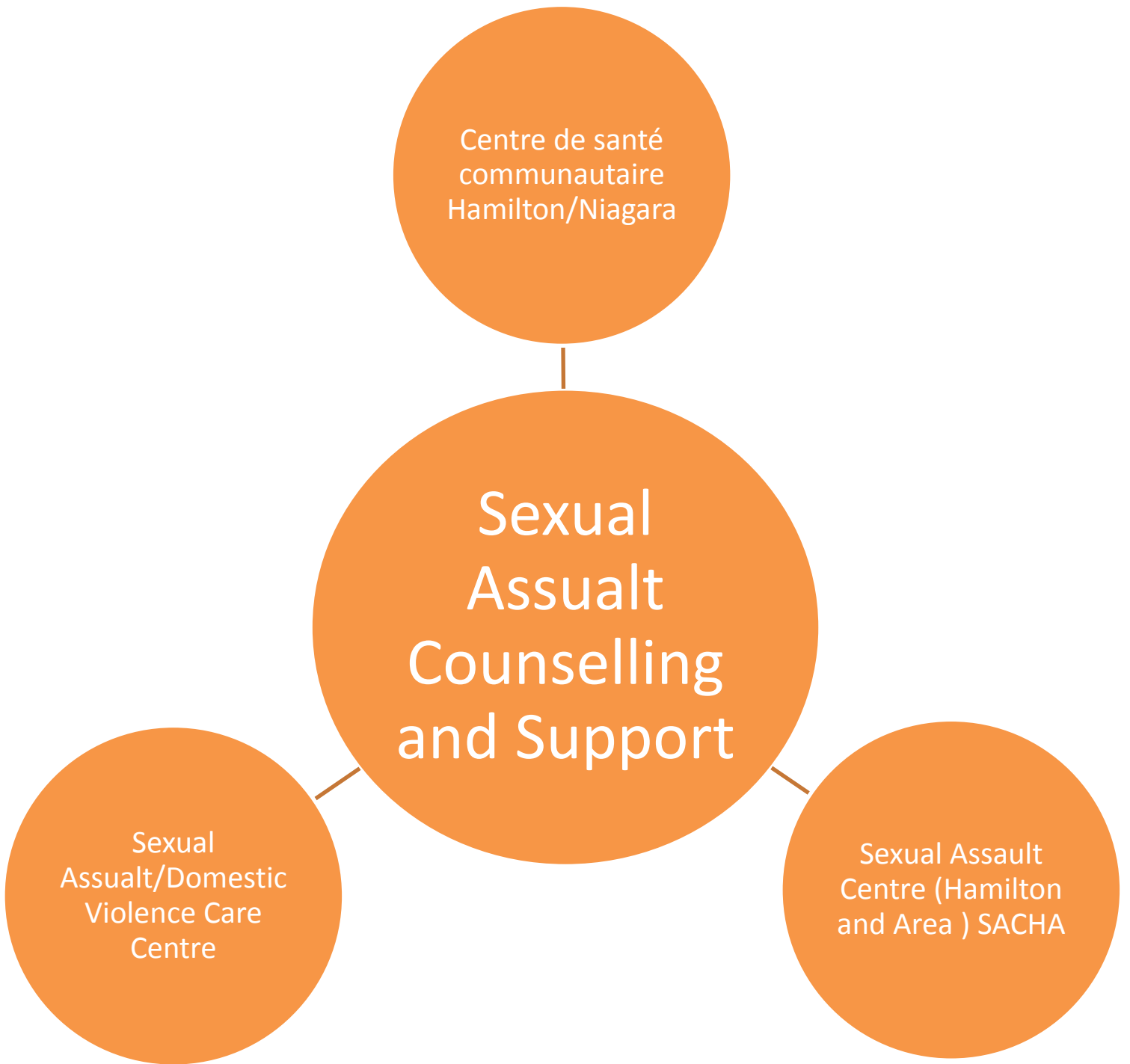
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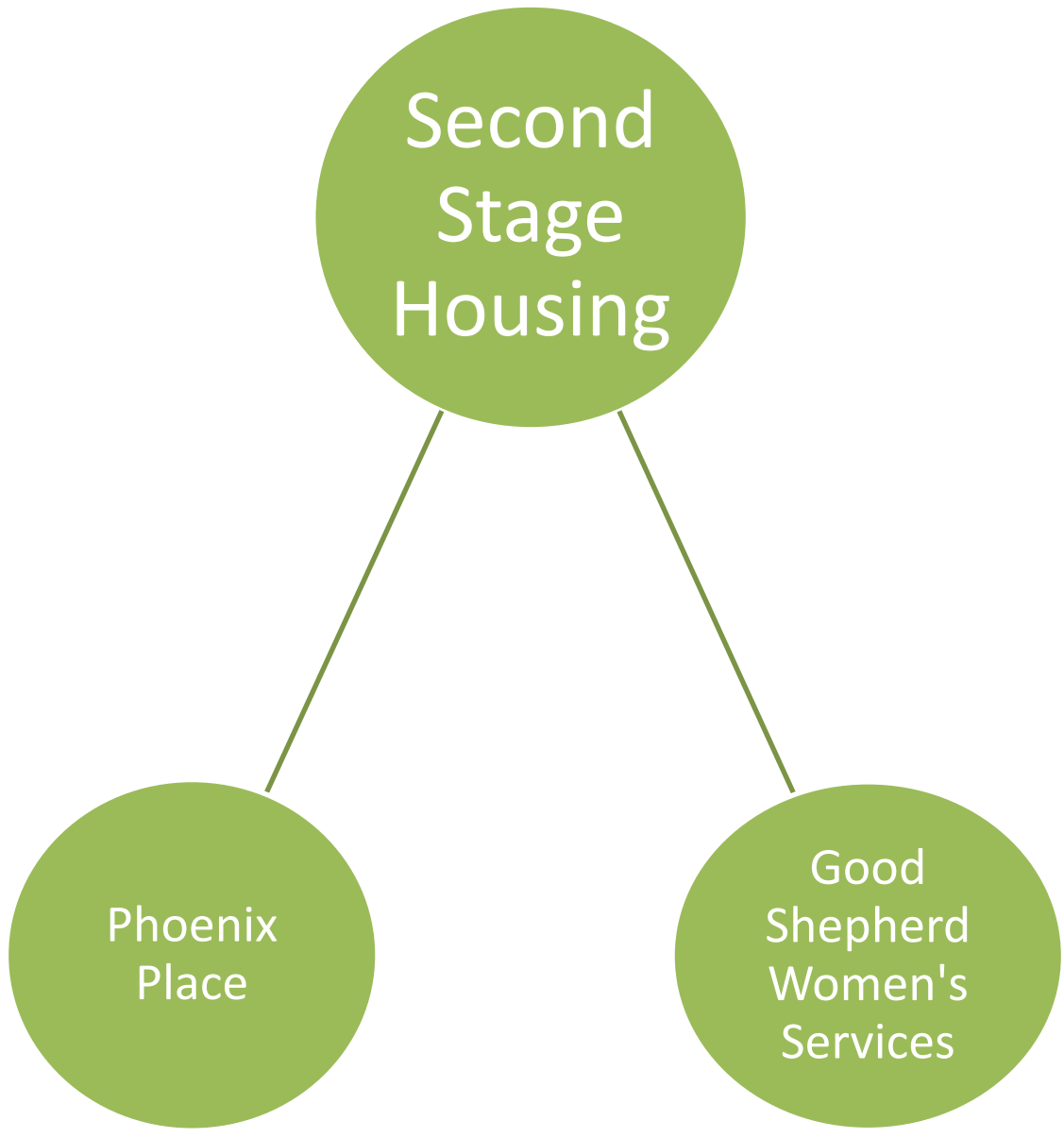
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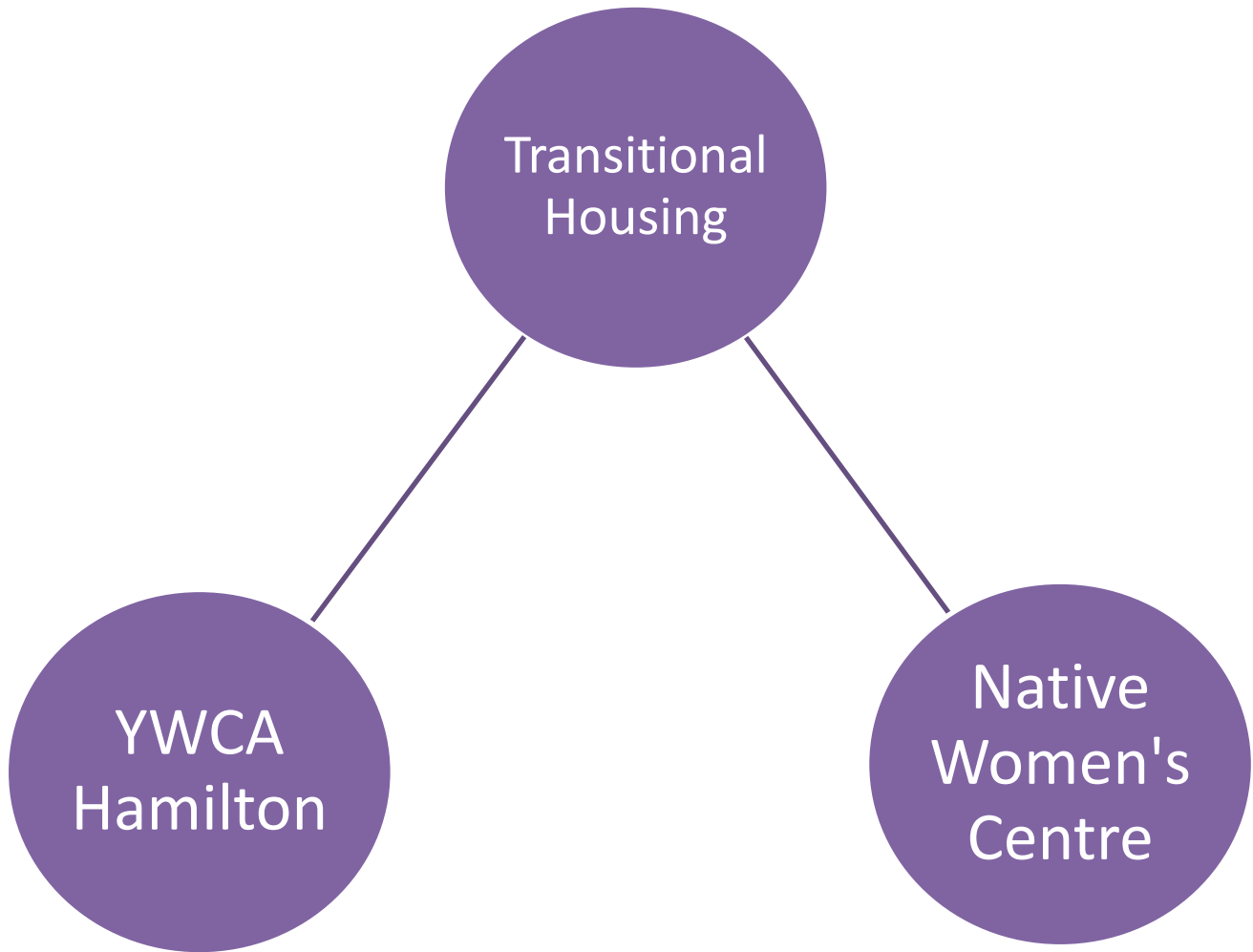


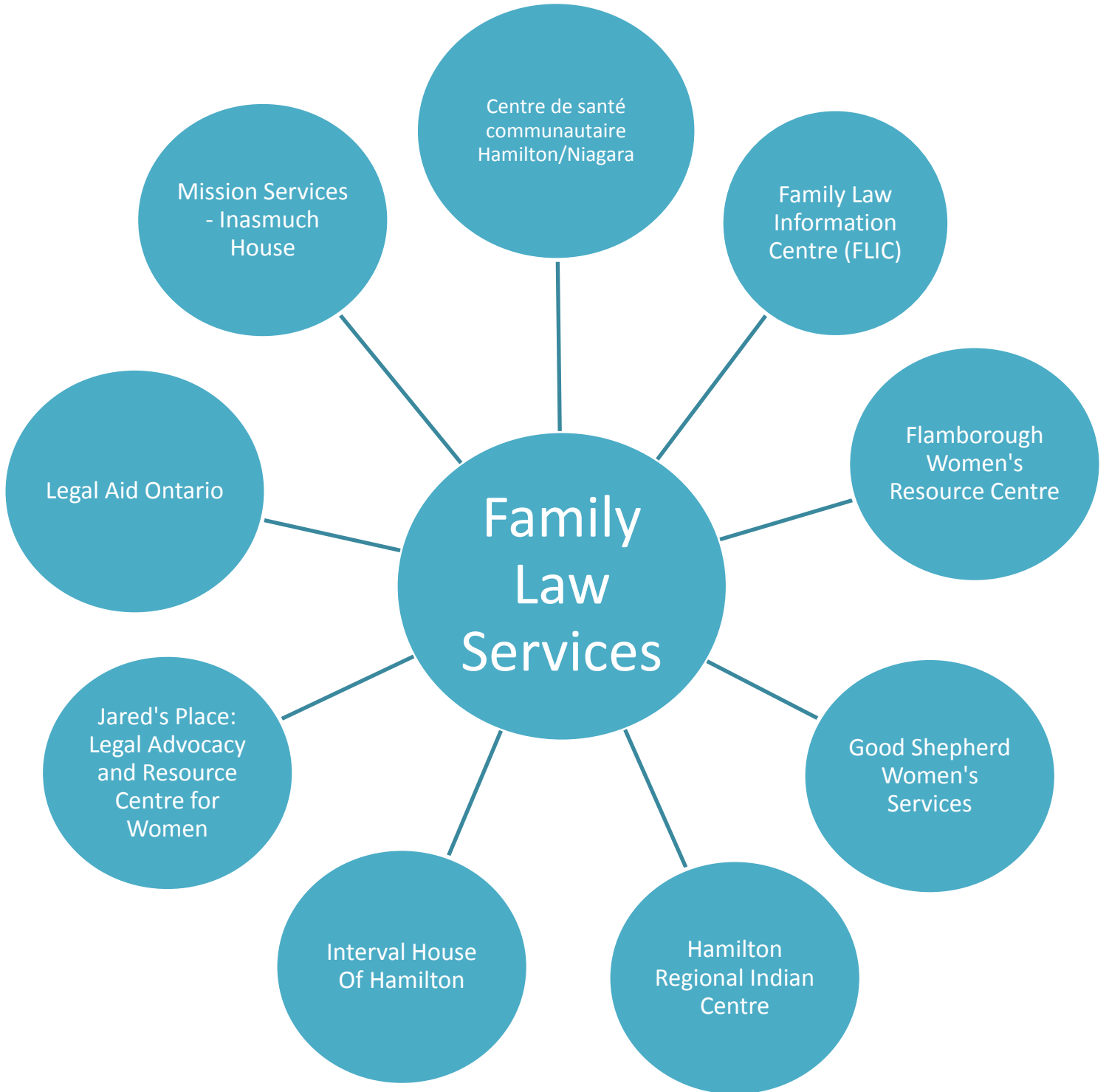














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graph LR; A((Criminalized Women & Women Involved in Sex Work)) --- B((Elizabeth Fry Society))
```

Criminalized  
Women &  
Women  
Involved in Sex  
Work

Elizabeth  
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Society

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## Women's Emergency Shelters

A temporary residence for women 16 years of age or older (with or without) children, in crisis and/or fleeing violence or abuse. All shelters provide 24-hour crisis lines, emergency transportation to the shelter, safety planning, accessibility, access to interpreters, and supportive counselling. Assistance with referrals to community resources including housing, financial, transitional and legal supports.

### Good Shepherd Martha House

Population Served: Women and their children

Services Offered:

- Short-term accommodation, 15 units totaling 40 beds
- 24 hour crisis line
- Emergency transportation to shelter if needed
- Referrals and advocacy for legal, medical, financial, employment, housing and other community services
- Assistance for women and children seeking to re-establish in the community

Contact:

Crisis line: (905) 523-6277

Phone: (905) 523-8895

Fax: (905) 527-3033

Web: <http://www.goodshepherdcentres.ca/programs/women.htm>

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Off-site interpretation services available

### Good Shepherd Mary's Place

Population Served: Women

Services Offered:

- Short term accommodation
- 20 bed shelter
- Support for diverse issues such as homelessness, poverty, mental illness and violence
- Referrals and advocacy for legal, medical, financial, employment, housing and other community services
- Drop-in educational and recreational activities for women in the community

Contact:

Phone: (905) 540-8000

Fax: (905) 540-8828

Web: <http://www.goodshepherdcentres.ca/programs/women.htm>

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Off-site interpretation services available



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### **Interval House of Hamilton**

Population Served: Women (16+) who are experiencing violence/abuse and their children

Services Offered:

- 24 Hour/7 Day a Week Crisis Phone
- Emergency shelter providing meals, emergency clothing and personal needs at no cost to client
- Emergency transportation to shelter
- Counselling supports for women in house and in the community
- Child and youth support services
- Community Transitional Housing Support Program
- Support around access to legal systems (family, criminal, immigration, child welfare etc.)
- Safety planning

Contact:

Crisis: (905)387-8881

Business Line: (905) 387-9959

Business Fax: (905) 387-0019

Program Fax: (905) 387-0563

E-mail: [info@intervalhousehamilton.org](mailto:info@intervalhousehamilton.org)

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Yes

### **Mission Services – Inasmuch House**

Population Served: Women, youth and children

Services Offered:

- Accommodation for 37 residents, maximum 4-6 week stay
- 24 hour confidential support on the crisis line
- Safety planning
- Individual and group support for women and children
- Information and referral for services in the community, including legal supports
- Emergency transportation to shelter

Contact:

Crisis: (905) 529-8600

Business: (905) 529-8149

Fax: (905) 529-6156

Email: [inasmuch@mission-services.com](mailto:inasmuch@mission-services.com)

Web: <http://www.mission-services.com/programs-and-services/womens-services/inasmuch-house/>

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Yes – upon request

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## **Native Women's Centre**

Population Served: All women and their children who are experiencing crisis

Services Offered:

- Emergency shelter, short term stay, 8 rooms totalling 15 beds
- Safety planning
- 24 hour crisis line
- Counselling for residents, non-residents and past residents
- Emergency transportation to Shelter
- Information and referrals to other community resources
- Woman Abuse Education Program
- Access to Traditional Native methods of healing, but remains sensitive to other cultures
- Referral to transitional housing; Honouring the Circle
- Transitional Housing Support worker on site

Contact:

Toll free/Crisis: 1 (888) 308-6559

Telephone/Crisis: (905) 664-1114

Fax: (905) 664-1101

Mailing Address: 1900 King Street East, P.O. Box 69036, Hamilton ON

Web: <http://www.nativewomenscentre.com/>

Other:

Accessible location? Yes

French language services? No

Interpretation services? No

## **24 Hour Help Lines**

Local and provincial help lines that provide specialized crisis and support services, in addition to women's emergency shelter crisis lines.

### **Assaulted Women's Helpline**

Population Served: Women

Services Offered:

- TTY phone line for women who are deaf or hard of hearing
- Support and referrals for women and families
- Work collaboratively with other community partners to reduce barriers to supports

Contact:

Crisis: GTA- (416) 863-0511

GTA TTY- (416) 364-8762

Toll free- 1 (866) 863-0511

Toll free TTY- 1 (866) 863-7868

Business: (416)364-4144

Fax: (416) 364-0563

Web: [www.awhl.org](http://www.awhl.org)

Other:

Accessible location? Yes

French language services? Yes – See Fem'aide

Interpretation services? No

## **Fem'aide**

Population : Femmes (18+)

Services :

- Supporter les femmes en déterminant leurs propres besoins et en prenant elles-mêmes les décisions éclairées

Contact :

Crise : 1 (877) 336-2433

ATS : 1 (866) 860-7082

Site internet : [www.femaide.ca](http://www.femaide.ca)

Autre :

Emplacement accessible? –Oui

Le service en français? –Oui, complètement français

Services d'interprétation ? –Non

## **Hamilton Police Service – Victim Services Branch**

Population Served: All Hamilton residents

Services Offered:

- On Scene Crisis Intervention for victims of crime and trauma (upon Officer request)
- Emotional Support, Practical Assistance, Information and Referrals to Community Agencies
- 24 Hour telephone line
- Victim Quick Response Program (Ministry of Attorney General Financial Compensation Program for Victims of Violent Crime)

Contact:

Emergency: 911

Non- Emergency: (905) 546-4904

Email: [info@hamiltonpolice.on.ca](mailto:info@hamiltonpolice.on.ca)

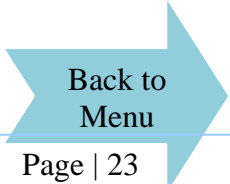
Web: [www.hamiltonpolice.on.ca/HPS/VictimSupport/VictimServices.htm](http://www.hamiltonpolice.on.ca/HPS/VictimSupport/VictimServices.htm)

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Offsite translation services available



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## **Sexual Assault Centre (Hamilton and Area) – SACHA Support Line**

Population Served: Adults (16+) who have experienced childhood and/or adult sexual violence at any point in their lives; this includes rape, incest, sexual abuse and harassment. The support line also offers assistance to families, partners and friends of survivors.

Services Offered:

- 24 Hour Support line
- Individual and group counselling
- Accompaniment to hospital and police
- Specialized outreach and supports for women from racialized and newcomer communities
- Public education
- Anonymous reporting
- Information and referrals to other community resources

Contact:

Crisis: (905) 525-4162

Business: (905) 525-4573

TTY: (905) 525-4592

Address: 75 MacNab St. South, 3<sup>rd</sup> Floor Hamilton ON, L8P 3C1

Web: <http://sacha.ca/home>

Email: [sacha@sacha.ca](mailto:sacha@sacha.ca)

Other:

Accessible location? Yes

French language services? No

Interpretation services? Yes

## **Sexual Assault and Domestic Violence Medical/Forensic Services**

Medical, forensic, and counselling services for victims of sexual assault and/or domestic violence.

### **Sexual Assault/Domestic Violence Care Centre**

Population Served:

Medical/Forensic Services: anyone who has recently been sexually assaulted; women who have recently experienced intimate partner violence

Counselling Services: adolescents and adults who have experienced sexual assault or intimate partner violence at any point in their lives, support persons can receive counselling services also

Services Offered:

- Emergency medical care and forensic evidence collection
- Follow up medical care
- Counselling services

Contact:

Crisis: present to Hamilton Health Sciences Emergency Departments

Business: (905) 521-2100 ext. 73557

Fax: (905) 521-5071

Address: 1200 Main Street West, Hamilton, ON

Email: [sadvcarecentre@hhsc.ca](mailto:sadvcarecentre@hhsc.ca)

Web: <http://www.hamiltonhealthsciences.ca/body.cfm?id=281>

Other:

Accessible location? Yes

French language services? No

Interpretation services? Yes

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# Women's Counselling and Support Services

Individual and/or group counselling for women who have experienced violence or abuse. Additional services may include mental health, addictions, criminalization, healthcare, aboriginal specific healing and francophone services.

## Aboriginal Health Centre

Population Served: All Aboriginal people, regardless of status

Services Offered:

- Culturally appropriate health care programs
- Choices of traditional healing, western medicine and complementary therapies
- Health education, school outreach, children's programs, Fetal Alcohol Spectrum Disorder (FASD) and child nutrition programs
- Mental health supports; addictions, counselling, and wellness planning
- Traditional healing; healing journey, grief recovery, attitudinal healing, sweat lodge ceremonies, spiritual warriors roadway, and elder mentorship program

Contact:

Phone: (905) 544-4320

Fax: (905) 544-4247

Address: 678 Main Street East, Hamilton ON

Email: [info@aboriginalhealthcentre.com](mailto:info@aboriginalhealthcentre.com)

Web: <http://aboriginalhealthcentre.com>

Other:

Accessible location? Yes

French language services? No

Interpretation services? No

## The AIDS Network

Population Served: Women, men, children and families living with and affected by HIV/AIDS

Services Offered:

- Individualized one on one supports
- Practical supports for individuals living with HIV; home cooked meals, emergency food bank, vitamin and meal replacement program, food box, transport to medical appointments, support groups, prison outreach support, referrals, complimentary therapies, community garden.
- Group social support activities

Contact:

Phone: 1 (866) 563-0563

Fax: (905) 528-6311

Address: 140 King Street East Suite 101, Hamilton ON

Web: <http://www.aidsnetwork.ca/hamilton>

Other:

Accessible location? Yes

French language services? No

Interpretation services? No



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## **Catholic Family Services**

Population Served: All residents of Hamilton

Services Offered:

- Individual, couples and family counselling
- Credit counselling
- Developmental services
- Abuse and violence intervention
- Intensive case management for seniors
- St. Martin's Manor: Safe and caring residence for women aged 13-21, at any stage of a pregnancy or with their babies
- Employee assistance program
- Mental health first aid

Contact:

Business: (905) 527-3823

Français: (905) 527-3823 ext. 269

Fax: (905)546-5779

Address: Main Office – 447 Main street East, Unit 201, Hamilton ON

Email: [intake@cfshw.com](mailto:intake@cfshw.com)

Web: <http://www.cfshw.com/>

St. Martin's Manor: Phone: (905) 575-7500

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Yes

## **Centre de santé communautaire Hamilton Niagara**

Population: Communauté francophone de Hamilton et la région du Niagara

Services:

- Services de soutien personnalisé et confidentiel qui abordent les problématiques liées à la violence à l'encontre des femmes
- Services d'aiguillage, de référence et d'accompagnement tels que dans le milieu hospitalier, policier et juridique, assistance pratique, défense des droits et intérêts et assistance pour compléter un rapport anonyme.
- Programme d'intervention précoce pour les enfants exposés à la violence
- Programme d'intervention auprès des partenaires violents (PAR) mandaté par la Cour
- Autres services offerts aux francophones de tout âge:
- Santé primaire (médecin de famille, infirmières, diététiste, services périnataux, ergothérapeute, soins des pieds, services aux aîné(e)s, etc.)
- Santé mentale et toxicomanie, programmes et services d'établissement et adaptation, et programmes et services en santé et bien-être

Contact:

Téléphone: (905) 528-0163

Gratuit : 1 (866) 437-7606

Fax : (905) 528-9196

Adresse : 1320 rue Barton est, Hamilton ON L8H 2W1

Site : <http://www.cschn.ca/>

Autre:

Emplacement accessible? Oui

Le service en français? Oui

Services d'interprétation? Non



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### **Elizabeth Fry Society, Hamilton**

Population Served: Women who have or are at risk of being criminalized

Services Offered:

- Resource centre; housing, case management, employment assistance, addiction supports, access to computers and other resources, mobile team
- Violence against women: individual counselling
- Teen esteem; education and celebration of being a woman
- Community service order; supports for conditions of probation and community service
- Anger group- reclaiming of a women's anger through education and information
- Fraud and shoplifters rehabilitation
- Court support
- Opportunities For women- pre-contemplative group , healthy relationships, communication, self esteem
- Institutional release planning
- Sex trade awareness and resource services

Contact:

Phone: (905) 527-3097

Toll free: 1 (866) 216-3379

Fax: (905) 527-4278

Address: 85 Holton Avenue South, Hamilton ON

Web: <http://www.efryhamilton.org/programs.html>

Other:

Accessible location Yes

French language services No

Interpretation services- as needed

### **Flamborough Women's Resource Centre**

Population Served: Women

Services Offered:

- Individual counselling
- Legal advocacy
- Transitional housing support
- Peer counselling
- Information and community referrals
- Employment counselling
- Teen peer support groups
- Women's groups

Contact:

Crisis: (905) 387-8881

Phone: (289) 895-8580

Fax: (289) 895-8525

Address: 17 Main Street South, Waterdown ON

Email: [ccull@intervalhoushamilton.org](mailto:ccull@intervalhoushamilton.org)

Other:

Accessible location? No

French language services? No

Interpretation services? No

### **Good Shepherd Women's Services**

Population Served: Women and their children

Services Offered:

- Mary's Place; shelter residence for women
- Martha House; shelter residence for women and children fleeing abuse
- Community and counselling services; violence against women, child and youth, migrant women workers project, wellness program, sage family camp.
- Housing and support services; transitional housing and support program, legal advocate, family court support, second stage services, housing and stage works
- Medical services; health clinic, comfort foot care, dental hygiene for children

Contact:

Crisis Line: (905) 523-6277

Phone: (905) 523-8766

Fax: (905) 523-0914

Web: <http://www.goodshepherdcentres.ca/programs/women.htm>

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Off-site translation services available

### **Hamilton Regional Indian Centre**

Population Served: Urban aboriginal people

Services Offered:

- Addictions counselling
- Criminal/family courtwork program
- Family support ; families with children 0-6 years, culturally based activities
- Healing and wellness program
- Healthy babies/healthy children program
- Prenatal/nutrition program
- Akwe: go program; cultural activities for children 7-12 years old

Contact:

Phone: (905) 548-9593

Fax: (905) 545-4077

Email: [support@hric.ca](mailto:support@hric.ca)

Address: 34 Ottawa St N, Hamilton ON

Web: <http://www.hric.ca/index.php>

Other:

Accessible location? Yes

French language services? No

Interpretation services? No

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### **Hamilton Urban Core Community Health Centre**

Population Served: All residents of Hamilton

Services Offered:

- Art from the Heart; for those struggling with difficult emotions, are chronically ill, isolated or had traumatic experiences. Uses art as a medium of expression to improve mental health
- Serenity “N” Motion; self-esteem workshops, relaxation sessions, discussion groups and community services activities

Contact:

Phone: (905) 522-3233

Fax: (905)522-3433

Address: 71 Rebecca Street, Hamilton ON

Web: <http://www.hucchc.com/index.html>

Other:

Accessible location? Yes

French language services? No

Interpretation services? Yes

### **Interval House of Hamilton**

Population Served: Women (16+) who are experiencing violence/abuse and their children

Services Offered:

- 24 Hour/7 Day a Week Crisis Phone
- Emergency shelter providing meals, emergency clothing and personal needs at no cost to client
- Emergency transportation to shelter
- Counselling supports for women in house and in the community
- Child and youth support services
- Community Transitional Housing Support Program
- Support around access to legal systems (family, criminal, immigration, child welfare etc.)
- Safety planning

Contact:

Crisis: (905)387-8881

Business Line: (905) 387-9959

Business Fax: (905) 387-0019

Program Fax: (905) 387-0563

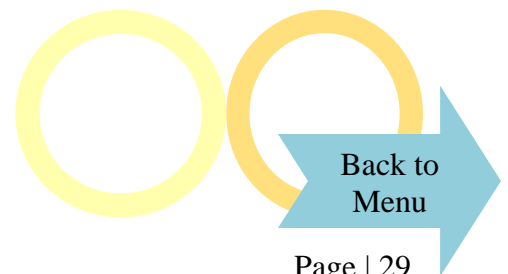
E-mail: [info@intervalhousehamilton.org](mailto:info@intervalhousehamilton.org)

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Yes



### **Native Women's Centre**

Population Served: All women and their children who are experiencing crisis

Services Offered:

- Emergency shelter, short term stay, 8 rooms totalling 15 beds
- Safety planning
- 24 hour crisis line
- Counselling for residents, non-residents and past residents
- Emergency transportation to Shelter
- Information and referrals to other community resources
- Woman Abuse Education Program
- Access to Traditional Native methods of healing, but remains sensitive to other cultures
- Referral to transitional housing; Honouring the Circle
- Transitional Housing Support worker on site

Contact:

Toll free/Crisis: 1 (888) 308-6559

Telephone/Crisis: (905) 664-1114

Fax: (905) 664-1101

Mailing Address: 1900 King Street East, P.O. Box 69036 , Hamilton ON

Web: <http://www.nativewomenscentre.com/>

Other:

Accessible location? Yes

French language services? No

Interpretation services? No

### **North Hamilton Community Health Centre**

Population Served: Primarily residents of the north end of Hamilton

Services Offered:

- Primary care: assessment, diagnosis and management by health professionals
- Health wellness: physiotherapy, chiropody (foot care), nutrition, kinesiology, occupational therapy, asthma therapy, and diabetes education
- Mental wellness: social work, client advocacy and counselling
- Feet first – steps for health: free diabetes foot care to seniors or others with limited resources

Contact:

Phone: (905) 523-6611 ext. 2000

Administration fax: (905) 523-5173

Medical fax: (905) 523-8735

Address: 438 Hughson Street North, Hamilton ON

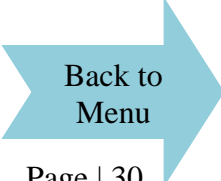
Web: <http://www.nhchc.ca/default/index/>

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Yes



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### **Phoenix Place**

Population Served: Women and children

Services Offered:

- Individual and group counselling around breaking the cycle of violence
- Support and referrals to other community groups
- Support with respect to education, parenting, employment, housing, income support, health and wellness, legal aid and more
- Court assistance

Contact:

Phone: (905) 527-2238

Fax: (905)527-1219

Web: <http://www.phoenixplace.ca/main.html>

Other:

Accessible location? No

French language services? No

Interpretation services? No

### **Sexual Assault/Domestic Violence Care Centre**

Population Served:

Medical/Forensic Services: anyone who has been recently sexually assaulted; women who have recently experienced intimate partner violence

Counselling Services: adolescents and adults who have experienced sexual assault or intimate partner violence at any point in their lives, support persons can receive counselling services also

Services Offered:

- Emergency medical care and forensic evidence collection
- Follow up medical care
- Counselling services

Contact:

Crisis: present to Hamilton Health Sciences Emergency Departments

Business: (905) 521-2100 ext. 73557

Fax: (905) 521-5071

Address: 1200 Main Street West, Hamilton, ON

Email: [sadvcarecentre@hpsc.ca](mailto:sadvcarecentre@hpsc.ca)

Web: <http://www.hamiltonhealthsciences.ca/body.cfm?id=281>

Other:

Accessible location? Yes

French language services? No

Interpretation services? Yes



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### **Women's Centre of Hamilton**

Population Served: Women (16+)

Services Offered:

- Information and referrals
- Advocacy and support
- Employment counselling
- Individual violence against women counselling
- Women's groups
- Jared's Place – legal advocacy and resource centre
- Individual peer support
- Peer support training

Contact:

Crisis: (905) 387-8881

Phone: (905) 522-0127

Address: 100 Main Street East Suite 205, Hamilton ON

Web: <https://intervalhousehamilton.org/womenscentre>

Other:

Accessible location? Yes

French language services? No

Interpretation services? Yes

## **Sexual Assault Counseling and Support**

Individual and group counselling, support and advocacy for individuals who have experienced recent or historical sexual violence and/or abuse.

### **Centre de santé communautaire Hamilton Niagara**

Population: Communauté francophone de Hamilton et la région du Niagara

Services:

- Services de soutien personnalisé et confidentiel qui abordent les problématiques liées à la violence à l'encontre des femmes
- Services d'aiguillage, de référence et d'accompagnement tels que dans le milieu hospitalier, policier et juridique, assistance pratique, défense des droits et intérêts et assistance pour compléter un rapport anonyme.
- Programme d'intervention précoce pour les enfants exposés à la violence
- Programme d'intervention auprès des partenaires violents (PAR) mandaté par la Cour
- Autres services offerts aux francophones de tout âge:
- Santé primaire (médecin de famille, infirmières, diététiste, services périnataux, ergothérapeute, soins des pieds, services aux aîné(e)s, etc.)
- Santé mentale et toxicomanie, programmes et services d'établissement et adaptation, et programmes et services en santé et bien-être

Contact:

Téléphone: (905) 528-0163

Gratuit : 1 (866) 437-7606

Fax : (905) 528-9196

Adresse : 1320 rue Barton est, Hamilton ON L8H 2W1

Site : <http://www.cschn.ca/>

Autre:

Emplacement accessible? Oui

Le service en français? Oui

Services d'interprétation? Non



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### **Sexual Assault Centre (Hamilton and Area) – SACHA Support Line**

Population Served: Adults (16+) who have experienced childhood and/or adult sexual violence at any point in their lives; this includes rape, incest, sexual abuse and harassment. The support line also offers assistance to families, partners and friends of survivors.

Services Offered:

- 24 Hour Support line
- Individual and group counselling
- Accompaniment to hospital and police
- Specialized outreach and supports for women from racialized and newcomer communities
- Public education
- Anonymous reporting
- Information and referrals to other community resources

Contact:

Crisis: (905) 525-4162

Business: (905) 525-4573

TTY: (905) 525-4592

Address: 75 MacNab St. South, 3<sup>rd</sup> Floor Hamilton ON, L8P 3C1

Web: <http://sacha.ca/home>

Email: [sacha@sacha.ca](mailto:sacha@sacha.ca)

Other:

Accessible location? Yes

French language services? No

Interpretation services? Yes

### **Sexual Assault/Domestic Violence Care Centre**

Population Served:

Medical/Forensic Services: anyone who has been recently sexually assaulted; women who have recently experienced intimate partner violence

Counselling Services: adolescents and adults who have experienced sexual assault or intimate partner violence at any point in their lives, support persons can receive counselling services also

Services Offered:

- Emergency medical care and forensic evidence collection
- Follow up medical care
- Counselling services

Contact:

Crisis: present to Hamilton Health Sciences Emergency Departments

Business: (905) 521-2100 ext. 73557

Fax: (905) 521-5071

Address: 1200 Main Street West, Hamilton, ON

Email: [sadvcarecentre@hhsc.ca](mailto:sadvcarecentre@hhsc.ca)


Web: <http://www.hamiltonhealthsciences.ca/body.cfm?id=281>

Other:

Accessible location? Yes

French language services? No

Interpretation services? Yes



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## Transitional Support Workers

Supports to obtain temporary or permanent housing for women who have experienced violence or abuse which may include assistance with subsidized housing applications, home visits, safety planning, and helping with a move to a new residence.

### Centre de santé communautaire Hamilton Niagara

Population: Communauté francophone de Hamilton et la région du Niagara

Services:

- Services de soutien personnalisé et confidentiel qui abordent les problématiques liées à la violence à l'encontre des femmes
- Services d'aiguillage, de référence et d'accompagnement tels que dans le milieu hospitalier, policier et juridique, assistance pratique, défense des droits et intérêts et assistance pour compléter un rapport anonyme.
- Programme d'intervention précoce pour les enfants exposés à la violence
- Programme d'intervention auprès des partenaires violents (PAR) mandaté par la Cour
- Autres services offerts aux francophones de tout âge:
- Santé primaire (médecin de famille, infirmières, diététiste, services périnataux, ergothérapeute, soins des pieds, services aux aîné(e)s, etc.)
- Santé mentale et toxicomanie, programmes et services d'établissement et adaptation, et programmes et services en santé et bien-être

Contact:

Téléphone: (905) 528-0163

Gratuit : 1 (866) 437-7606

Fax : (905) 528-9196

Adresse : 1320 rue Barton est, Hamilton ON L8H 2W1

Site : <http://www.cschn.ca/>

Autre:

Emplacement accessible? Oui

Le service en français? Oui

Services d'interprétation? Non

### Good Shepherd Women's Services

Population Served: Women and their children

Services Offered:

- Mary's Place; shelter residence for women
- Martha House; shelter residence for women and children fleeing abuse
- Community and counselling services; violence against women, child and youth, migrant women workers project, wellness program, sage family camp.
- Housing and support services; transitional housing and support program, legal advocate, family court support, second stage services, housing and stage works
- Medical services; health clinic, comfort foot care, dental hygiene for children

Contact:

Crisis Line: (905) 523-6277

Phone: (905) 523-8766

Fax: (905) 523-0914

Web: <http://www.goodshepherdcentres.ca/programs/women.htm>

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Off-site translation services available



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### **Interval House of Hamilton**

Population Served: Women (16+) who are experiencing violence/abuse and their children

Services Offered:

- 24 Hour/7 Day a Week Crisis Phone
- Emergency shelter providing meals, emergency clothing and personal needs at no cost to client
- Emergency transportation to shelter
- Counselling supports for women in house and in the community
- Child and youth support services
- Community Transitional Housing Support Program
- Support around access to legal systems (family, criminal, immigration, child welfare etc)
- Safety planning

Contact:

Crisis: (905)387-8881

Business Line: (905) 387-9959

Business Fax: (905) 387-0019

Program Fax: (905) 387-0563

E-mail: [info@intervalhousehamilton.org](mailto:info@intervalhousehamilton.org)

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Yes

### **Mission Services – Inasmuch House**

Population Served: Women, youth and children

Services Offered:

- Accommodation for 37 residents, maximum 4-6 weeks
- 24 hour confidential support on the crisis line
- Safety planning
- Individual and group support for women and children
- Information and referral for services in the community, including legal supports
- Emergency transportation to shelter

Contact:

Crisis: (905) 529-8600

Business: (905) 529-8149

Fax: (905) 529-6156

Email: [inasmuch@mission-services.com](mailto:inasmuch@mission-services.com)

Web: <http://www.mission-services.com/programs-and-services/womens-services/inasmuch-house/>

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Yes – upon request



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## **Native Women's Centre**

Population Served: All women and their children who are experiencing crisis

Services Offered:

- Emergency shelter, short term stay, 8 rooms totalling 15 beds
- Safety planning
- 24 hour crisis line
- Counselling for residents, non-residents and past residents
- Emergency transportation to Shelter
- Information and referrals to other community resources
- Woman Abuse Education Program
- Access to Traditional Native methods of healing, but remains sensitive to other cultures
- Referral to transitional housing; Honouring the Circle
- Transitional Housing Support worker on site

Contact:

Toll free/Crisis: 1 (888) 308-6559

Telephone/Crisis: (905) 664-1114

Fax: (905) 664-1101

Mailing Address: 1900 King Street East, P.O. Box 69036, Hamilton ON

Web: <http://www.nativewomenscentre.com/>

Other:

Accessible location? Yes

French language services? No

Interpretation services? No

## **Phoenix Place**

Population Served: Women and children

Services Offered:

- Individual and group counselling around breaking the cycle of violence
- Support and referrals to other community groups
- Support with respect to education, parenting, employment, housing, income support, health and wellness, legal aid and more
- Court assistance

Contact:

Phone: (905) 527-2238

Fax: (905)527-1219

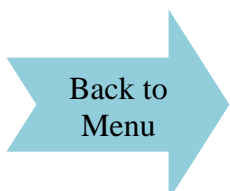
Web: <http://www.phoenixplace.ca/main.html>

Other:

Accessible location? No

French language services? No

Interpretation services? No



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## Second Stage Housing for Women

Temporary housing (up to one year) wherein women (with or without children) who have experienced domestic violence, receive support to move towards independence and self-sufficiency.

### **Good Shepherd Women's Services**

Population Served: Women and their children

Services Offered:

- Mary's Place; shelter residence for women
- Martha House; shelter residence for women and children fleeing abuse
- Community and counselling services; violence against women, child and youth, migrant women workers project, wellness program, sage family camp.
- Housing and support services; transitional housing and support program, legal advocate, family court support, second stage services, housing and stage works
- Medical services; health clinic, comfort foot care, dental hygiene for children

Contact:

Crisis Line: (905) 523-6277

Phone: (905) 523-8766

Fax: (905) 523-0914

Web: <http://www.goodshepherdcentres.ca/programs/women.htm>

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Off-site translation services available

### **Phoenix Place**

Population Served: Women and children

Services Offered:

- Individual and group counselling around breaking the cycle of violence
- Support and referrals to other community groups
- Support with respect to education, parenting, employment, housing, income support, health and wellness, legal aid and more
- Court assistance

Contact:

Phone: (905) 527-2238

Fax: (905)527-1219

Web: <http://www.phoenixplace.ca/main.html>

Other:

Accessible location? No

French language services? No

Interpretation services? No



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# Transitional Housing

Temporary housing with support services for women in crisis (with or without children).

## **Native Women's Centre**

Population Served: All women and their children who are experiencing crisis

Services Offered:

- Emergency shelter, short term stay, 8 rooms totalling 15 beds
- Safety planning
- 24 hour crisis line
- Counselling for residents, non-residents and past residents
- Emergency transportation to Shelter
- Information and referrals to other community resources
- Woman Abuse Education Program
- Access to Traditional Native methods of healing, but remains sensitive to other cultures
- Referral to transitional housing; Honouring the Circle
- Transitional Housing Support worker on site

Contact:

Toll free/Crisis: 1 (888) 308-6559

Telephone/Crisis: (905) 664-1114

Fax: (905) 664-1101

Mailing Address: 1900 King Street East, P.O. Box 69036, Hamilton ON

Web: <http://www.nativewomenscentre.com/>

Other:

Accessible location? Yes

French language services? No

Interpretation services? No

## **YWCA Hamilton**

Population Served: Women

Services Offered:

- Temporary housing, encompassing 65 beds, for up to eleven month stays by women struggling with homelessness, poverty and violence
- Case management support, goal planning, skills building, employment support, supportive counselling and crisis intervention

Contact:

Phone: (905) 522-9922, ext 114

Web: <http://ywcahamilton.org/programs-services/women-girls-services##transitional-living-program>

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Yes



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## Family Law Services

Information, resources, and support services for individuals going through the family court process, which may include custody, access, separation, divorce, assets, finding a lawyer, financial support, and advocacy.

### Centre de santé communautaire Hamilton Niagara

Population: Communauté francophone de Hamilton et la région du Niagara

Services:

- Services de soutien personnalisé et confidentiel qui abordent les problématiques liées à la violence à l'encontre des femmes
- Services d'aiguillage, de référence et d'accompagnement tels que dans le milieu hospitalier, policier et juridique, assistance pratique, défense des droits et intérêts et assistance pour compléter un rapport anonyme.
- Programme d'intervention précoce pour les enfants exposés à la violence
- Programme d'intervention auprès des partenaires violents (PAR) mandaté par la Cour
- Autres services offerts aux francophones de tout âge:
- Santé primaire (médecin de famille, infirmières, diététiste, services périnataux, ergothérapeute, soins des pieds, services aux aîné(e)s, etc.)
- Santé mentale et toxicomanie, programmes et services d'établissement et adaptation, et programmes et services en santé et bien-être

Contact:

Téléphone: (905) 528-0163

Gratuit : 1 (866) 437-7606

Fax : (905) 528-9196

Adresse : 1320 rue Barton est, Hamilton ON L8H 2W1

Site : <http://www.cschn.ca/>

Autre:

Emplacement accessible? Oui

Le service en français? Oui

Services d'interprétation? Non

### Family Law Information Centre (FLIC)

Population Served: All Residents of Hamilton

Services Offered:

- Family mediation services
- Mandatory information programs
- Make referrals to community agencies and legal services

Contact:

Phone: (905) 645-5252

Address: 55 Main Street West, Hamilton ON

Web: <http://yourlegalrights.on.ca/organization/family-law-information-centre-flic-hamilton>

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? No



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### **Flamborough Women's Resource Centre**

Population Served: Women

Services Offered:

- Individual counselling
- Legal advocacy
- Transitional housing support
- Peer counselling
- Information and community referrals
- Employment counselling
- Teen peer support groups
- Women's groups

Contact:

Crisis: (905) 387-8881

Phone: (289) 895-8580

Fax: (289) 895-8525

Address: 17 Main Street South, Waterdown ON

Email: [ccull@intervalhoushamilton.org](mailto:ccull@intervalhoushamilton.org)

Other:

Accessible location? No

French language services? No

Interpretation services? No

### **Good Shepherd Women's Services**

Population Served: Women and their children

Services Offered:

- Mary's Place; shelter residence for women
- Martha House; shelter residence for women and children fleeing abuse
- Community and counselling services; violence against women, child and youth, migrant women workers project, wellness program, sage family camp.
- Housing and support services; transitional housing and support program, legal advocate, family court support, second stage services, housing and stage works
- Medical services; health clinic, comfort foot care, dental hygiene for children

Contact:

Crisis Line: (905) 523-6277

Phone: (905) 523-8766

Fax: (905) 523-0914

Web: <http://www.goodshepherdcentres.ca/programs/women.htm>

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Off-site translation services available



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## Hamilton Regional Indian Centre

Population Served: Urban aboriginal people

Services Offered:

- Addictions counselling
- Criminal/family courtwork program
- Family support ; families with children 0-6 years, culturally based activities
- Healing and wellness program
- Healthy babies/healthy children program
- Prenatal/nutrition program
- Akwe: go program; cultural activities for children 7-12 years old

Contact:

Phone: (905) 548-9593

Fax: (905) 545-4077

Email: [support@hric.ca](mailto:support@hric.ca)

Address: 34 Ottawa St N, Hamilton ON

Web: <http://www.hric.ca/index.php>

Other:

Accessible location? Yes

French language services? No

Interpretation services? No

## Interval House of Hamilton

Population Served: Women (16+) who are experiencing violence/abuse and their children

Services Offered:

- 24 Hour/7 Day a Week Crisis Phone
- Emergency shelter providing meals, emergency clothing and personal needs at no cost to client
- Emergency transportation to shelter
- Counselling supports for women in house and in the community
- Child and youth support services
- Community Transitional Housing Support Program
- Support around access to legal systems (family, criminal, immigration, child welfare etc)
- Safety planning

Contact:

Crisis: (905)387-8881

Business Line: (905) 387-9959

Business Fax: (905) 387-0019

Program Fax: (905) 387-0563

E-mail: [info@intervalhousehamilton.org](mailto:info@intervalhousehamilton.org)

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Yes

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### **Jared's Place – Legal Advocacy and Resource Centre for Women**

Population Served: Women who have experienced violence

Services Offered:

- Providing information and referrals
- Safety planning and risk assessment
- Court preparation and accompaniment

Contact:

Phone: (905) 522-0127 ext. 207

Email: [legalcoordinator@bellnet.ca](mailto:legalcoordinator@bellnet.ca)

Address: 100 Main Street East, Suite 205, Hamilton ON

Web: <http://yourlegalrights.on.ca/organization/81436>

Other:

Accessible location? Yes

French language services? No

Interpretation services? No

### **Name: Legal Aid Ontario**

Population Served: Individuals who are low income and meet requirements of LAO

Services Offered:

- Toll free telephone services, francophone legal advice line
- Duty counsel services, courthouse offices, community and specialty clinics
- Representation by a lawyer
- Student legal aid services, family law services

Contact:

Toll Free: 1 (800) 668-8258

Phone: (416) 979-1446

Other:

Accessible location? Yes

French language services? Appeler 1-877-966-7345 pour service en Français

Interpretation services? No

### **Mission Services – Inasmuch House**

Population Served: Women, youth and children

Services Offered:

- Accommodation for 37 residents, maximum 4-6 weeks
- 24 hour confidential support on the crisis line
- Safety planning
- Individual and group support for women and children
- Information and referral for services in the community, including legal supports
- Emergency transportation to shelter

Contact:

Crisis: (905) 529-8600

Business: (905) 529-8149

Fax: (905) 529-6156

Email: [inasmuch@mission-services.com](mailto:inasmuch@mission-services.com)

Web: <http://www.mission-services.com/programs-and-services/womens-services/inasmuch-house/>

Other:

Accessible location? Yes

French language services? No

Interpretation services? Yes – upon request

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# Criminal Law and Victim Support

Information, resources, support and advocacy services for victims of crime.

## **Centre de santé communautaire Hamilton/Niagara**

Population: Résidents d'Hamilton et Niagara

Services:

- Services reliés à la santé physique et mentale pour les francophones de tout âge
- Santé et bien-être
- Établissement et adaptation
- Services aux aîné(e)s

Contact:

Téléphone: (905) 528-0163

Gratuit : 1 (866) 437-7606

Fax : (905) 528-9196

Adresse : 460 Main Street East, Hamilton ON

Site : <http://www.cschn.ca/>

Autre:

Emplacement accessible? Oui

Le service en français? Oui

Services d'interprétation ? Non

## **Elizabeth Fry Society, Hamilton**

Population Served: Women who have or are at risk of being criminalized

Services Offered:

- Resource centre; housing, case management, employment assistance, addiction supports, access to computers and other resources, mobile team
- Violence against women: individual counselling
- Teen esteem; education and celebration of being a woman
- Community service order; supports for conditions of probation and community service
- Anger group- reclaiming of a women's anger through education and information
- Fraud and shoplifters rehabilitation
- Court support
- Opportunities For women- pre-contemplative group , healthy relationships, communication, self esteem
- Institutional release planning
- Sex trade awareness and resource services

Contact:

Phone: (905) 527-3097

Toll free: 1 (866) 216-3379

Fax: (905) 527-4278

Address: 85 Holton Avenue South, Hamilton ON

Web: <http://www.efryhamilton.org/programs.html>

Other:

Accessible location Yes

French language services No

Interpretation services- as needed



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### **Good Shepherd Women's Services**

Population Served: Women and their children

Services Offered:

- Mary's Place; shelter residence for women
- Martha House; shelter residence for women and children fleeing abuse
- Community and counselling services; violence against women, child and youth, migrant women workers project, wellness program, sage family camp.
- Housing and support services; transitional housing and support program, legal advocate, family court support, second stage services, housing and stage works
- Medical services; health clinic, comfort foot care, dental hygiene for children

Contact:

Crisis Line: (905) 523-6277

Phone: (905) 523-8766

Fax: (905) 523-0914

Web: <http://www.goodshepherdcentres.ca/programs/women.htm>

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Off-site translation services available

### **Hamilton Regional Indian Centre**

Population Served: Urban aboriginal people

Services Offered:

- Addictions counselling
- Criminal/family courtwork program
- Family support ; families with children 0-6 years, culturally based activities
- Healing and wellness program
- Healthy babies/healthy children program
- Prenatal/nutrition program
- Akwe: go program; cultural activities for children 7-12 years old

Contact:

Phone: (905) 548-9593

Fax: (905) 545-4077

Email: [support@hric.ca](mailto:support@hric.ca)

Address: 34 Ottawa St N, Hamilton ON

Web: <http://www.hric.ca/index.php>

Other:

Accessible location? Yes

French language services? No

Interpretation services? No



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## Hamilton Police Service – Victim Services Branch

Population Served: All Hamilton residents

Services Offered:

- On scene crisis Intervention for victims of crime and trauma (upon Officer request)
- Emotional support, practical assistance, information and referrals to community agencies
- 24 hour telephone line
- Victim quick response program (Ministry of Attorney General Financial Compensation Program for Victims of Violent Crime)

Contact:

Emergency: 911

Non- Emergency: (905) 546-4904

Email: [info@hamiltonpolice.on.ca](mailto:info@hamiltonpolice.on.ca)

Web: [www.hamiltonpolice.on.ca/HPS/VictimSupport/VictimServices.htm](http://www.hamiltonpolice.on.ca/HPS/VictimSupport/VictimServices.htm)

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Off-site translation services available

## Jared's Place – Legal Advocacy and Resource Centre for Women

Population Served: Women who have experienced violence

Services Offered:

- Providing information and referrals
- Safety planning and risk assessment
- Court preparation and accompaniment

Contact:

Phone: (905) 522-0127 ext. 207

Email: [legalcoordinator@bellnet.ca](mailto:legalcoordinator@bellnet.ca)

Address: 100 Main Street East, Suite 205, Hamilton ON

Web: <http://yourlegalrights.on.ca/organization/81436>

Other:

Accessible location? Yes

French language services? No

Interpretation services? No

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### **Mission Services – Inasmuch House**

Population Served: Women, youth and children

Services Offered:

- Accommodation for 37 residents, maximum 4-6 week stay
- 24 hour confidential support on the crisis line
- Safety planning
- Individual and group support for women and children
- Information and referral for services in the community, including legal supports
- Emergency transportation to shelter

Contact:

Crisis: (905) 529-8600

Business: (905) 529-8149

Fax: (905) 529-6156

Email: [inasmuch@mission-services.com](mailto:inasmuch@mission-services.com)

Web: <http://www.mission-services.com/programs-and-services/womens-services/inasmuch-house/>

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Yes – upon request

### **Native Women's Centre**

Population Served: All women and their children who are experiencing crisis

Services Offered:

- Emergency shelter, short term stay, 8 rooms totalling 15 beds
- Safety planning
- 24 hour crisis line
- Counselling for residents, non-residents and past residents
- Emergency transportation to Shelter
- Information and referrals to other community resources
- Woman Abuse Education Program
- Access to Traditional Native methods of healing, but remains sensitive to other cultures
- Referral to transitional housing; Honouring the Circle
- Transitional Housing Support worker on site

Contact:

Toll free/Crisis: 1 (888) 308-6559

Telephone/Crisis: (905) 664-1114

Fax: (905) 664-1101

Mailing Address: 1900 King Street East, P.O. Box 69036, Hamilton ON

Web: <http://www.nativewomenscentre.com/>

Other:

Accessible location? Yes

French language services? No

Interpretation services? No

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## **The Victim/Witness Assistance Program**

Population Served: Victims or witnesses of violent crime

Services Offered:

- Information about the criminal justice system
- Court preparation for witnesses
- Bail conditions and probation orders
- Emotional support
- Referrals to community agencies
- Assistance with Victim Impact Statements/Criminal Injuries Compensation Board applications

Contact:

Phone: 905-645-5272

Address: John Sopinka Courthouse, 45 Main Street East, Suite 478, Hamilton ON

Web: [www.ontario.ca/victimservices](http://www.ontario.ca/victimservices)

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Yes

## **Criminalized Women and Women involved in Sex Work**

Information, resources, advocacy and support services for women facing criminal charges and/or women involved in sex work or those at risk of crime.

### **Elizabeth Fry Society, Hamilton**

Population Served: Women who have or are at risk of being criminalized

Services Offered:

- Resource centre; housing, case management, employment assistance, addiction supports, access to computers and other resources, mobile team
- Violence against women: individual counselling
- Teen esteem; education and celebration of being a woman
- Community service order; supports for conditions of probation and community service
- Anger group- reclaiming of a women's anger through education and information
- Fraud and shoplifters rehabilitation
- Court support
- Opportunities For women- pre-contemplative group , healthy relationships, communication, self esteem
- Institutional release planning
- Sex trade awareness and resource services

Contact:

Phone: (905) 527-3097

Toll free: 1 (866) 216-3379

Fax: (905) 527-4278

Address: 85 Holton Avenue South, Hamilton ON

Web: <http://www.efryhamilton.org/programs.html>

Other:

Accessible location Yes

French language services No

Interpretation services- as needed



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# Public Health and Sexual Health Services

Health services for individuals' physical, mental and sexual wellbeing.

## Aboriginal Health Centre

Population Served: All Aboriginal people, regardless of status

Services Offered:

- Culturally appropriate health care programs
- Choices of Traditional healing, western medicine and complementary therapies
- Health education, school outreach, children's programs, Fetal Alcohol Spectrum Disorder (FASD) and Child nutrition program
- Mental health supports; addictions, counselling, wellness planning
- Traditional healing; healing journey, grief recovery, attitudinal healing, sweat lodge ceremonies, spiritual warriors roadway, and elder mentorship program

Contact:

Phone: (905) 544-4320

Fax: (905) 544-4247

Address: 678 Main Street East, Hamilton ON

Email: [info@aboriginalhealthcentre.com](mailto:info@aboriginalhealthcentre.com)

Web: <http://aboriginalhealthcentre.com>

Other:

Accessible location? Yes

French language services? No

Interpretation services? No

## Centre de santé communautaire Hamilton Niagara

Population: Communauté francophone de Hamilton et la région du Niagara

Services:

- Services de soutien personnalisé et confidentiel qui abordent les problématiques liées à la violence à l'encontre des femmes
- Services d'aiguillage, de référence et d'accompagnement tels que dans le milieu hospitalier, policier et juridique, assistance pratique, défense des droits et intérêts et assistance pour compléter un rapport anonyme.
- Programme d'intervention précoce pour les enfants exposés à la violence
- Programme d'intervention auprès des partenaires violents (PAR) mandaté par la Cour
- Autres services offerts aux francophones de tout âge:
- Santé primaire (médecin de famille, infirmières, diététiste, services périnataux, ergothérapeute, soins des pieds, services aux aîné(e)s, etc.)
- Santé mentale et toxicomanie, programmes et services d'établissement et adaptation, et programmes et services en santé et bien-être

Contact:

Téléphone: (905) 528-0163

Gratuit : 1 (866) 437-7606

Fax : (905) 528-9196

Adresse : 1320 rue Barton est, Hamilton ON L8H 2W1

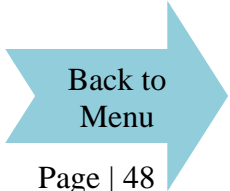
Site : <http://www.cschn.ca/>

Autre:

Emplacement accessible? Oui

Le service en français? Oui

Services d'interprétation? Non



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### City of Hamilton Sexual Health Clinics

Population Served: All Hamilton Residents

Services Offered:

- Information about sexual health, safer sex practices, abstinence and birth control options
- Low cost birth control for clients 34 years and under
- Free urine pregnancy testing
- Free testing for sexually transmitted infections
- Anonymous HIV testing
- Free Hepatitis A and B vaccination
- Free needle exchange and harm reduction supplies

Contact:

Phone: (905) 528-5894

Web: <http://www.hamilton.ca/HealthandSocialServices/PublicHealth/SexualHealth/SexInfoClinic.htm>

Email: [publichealth@hamilton.ca](mailto:publichealth@hamilton.ca)

Various Locations

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? No

### The VAN/Harm Reduction Program

Population Served: All Hamilton Residents

Services Offered:

- Free needles, safe injection supplies, sharps container and disposal
- Free condoms
- Counselling and referrals

Contact:

VAN: (905) 317-9966

Daytime Phone: (905) 546-3541

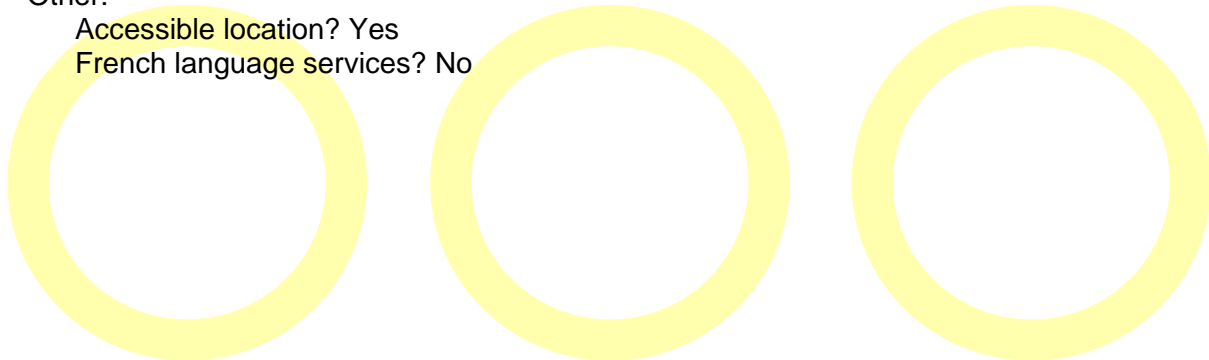
Web:

<http://www.hamilton.ca/HealthandSocialServices/PublicHealth/SexualHealth/TheVan.htm>

Other:

Accessible location? Yes

French language services? No



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# Immigration, Settlement and Newcomer Support

## Services

One on one settlement support for newcomers to Canada offered in different languages. Support may include referrals to community resources such as employment, housing, ESL, and healthcare.

### **Centre de santé communautaire Hamilton Niagara**

Population: Communauté francophone de Hamilton et la région du Niagara

Services:

- Services de soutien personnalisé et confidentiel qui abordent les problématiques liées à la violence à l'encontre des femmes
- Services d'aiguillage, de référence et d'accompagnement tels que dans le milieu hospitalier, policier et juridique, assistance pratique, défense des droits et intérêts et assistance pour compléter un rapport anonyme.
- Programme d'intervention précoce pour les enfants exposés à la violence
- Programme d'intervention auprès des partenaires violents (PAR) mandaté par la Cour
- Autres services offerts aux francophones de tout âge:
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- Santé mentale et toxicomanie, programmes et services d'établissement et adaptation, et programmes et services en santé et bien-être

Contact:

Téléphone: (905) 528-0163

Gratuit : 1 (866) 437-7606

Fax : (905) 528-9196

Adresse : 1320 rue Barton est, Hamilton ON L8H 2W1

Site : <http://www.cschn.ca/>

Autre:

Emplacement accessible? Oui

Le service en français? Oui

Services d'interprétation? Non

### **Hamilton Urban Core Community Health Centre**

Population Served: All residents of Hamilton

Services Offered:

- Art from the Heart; for those struggling with difficult emotions, are chronically ill, isolated or had traumatic experiences. Uses art as a medium of expression to improve mental health
- Serenity "N" Motion; self-esteem workshops, relaxation sessions, discussion groups and community services activities

Contact:

Phone: (905) 522-3233

Fax: (905)522-3433

Address: 71 Rebecca Street, Hamilton ON

Web: <http://www.hucchc.com/index.html>

Other:

Accessible location? Yes

French language services? No

Interpretation services? Yes



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### **Immigrant Women's Centre**

Population Served: Immigrant and refugee women and their families

Services Offered:

- Language training
- Job Search Workshops
- Financial literacy
- Settlement support
- Community connections
- Women of action – learn civic rights and obligations through participatory training
- International marketplace – annual event for local women to promote their home-based businesses
- Montcalm community house – community house hosting events such as movie nights, fitness clubs and other programming for children and families

Contact:

Phone: (905) 529 -5209

Head Office Address: 8 Main Street East Suite 101

Web: <http://iwchamilton.ca/>

Other:

Accessible location? No

French language services? Yes

Interpretation services? Yes

### **Legal Aid Ontario – Refugee Law Office**

Population Served: Individuals who are low income and meet requirements of LAO

Services Offered:

- Duty counsel services
- Courthouse offices
- Community and specialty clinics
- Representation by a lawyer, with specific knowledge in refugee law

Contact:

Phone: (905) 528-0134

Fax: (905) 528-1857

Other:

Accessible location? Yes

French language services? Appeler 1-877-966-7345 pour service en Français

Interpretation services? No



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### **North Hamilton Community Health Centre**

Population Served: Primarily residents of the north end of Hamilton

Services Offered:

- Primary care: assessment, diagnosis and management by health professionals
- Health wellness: physiotherapy, chiropody (foot care), nutrition, kinesiology, occupational therapy, asthma therapy, and diabetes education
- Mental wellness: social work, client advocacy and counselling
- Feet first – steps for health: free diabetes foot care to seniors or others with limited resources

Contact:

Phone: (905) 523-6611 ext. 2000

Administration fax: (905) 523-5173

Medical fax: (905) 523-8735

Address: 438 Hughson Street North, Hamilton ON

Web: <http://www.nhchc.ca/default/index/>

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Yes

### **YMCA Settlement Services**

Population Served: Newcomers to Hamilton

Services Offered:

- Language assessments and referrals
- Orientation and information
- One-to-one settlement support
- Referrals to community services
- Commissioning
- Employment services

Contact:

Phone: (905) 540-9679

Fax: (905) 540-9613

Address: 23 Main Street East, Hamilton ON

Web: [http://mydreamlife.ca/iss\\_hamilton](http://mydreamlife.ca/iss_hamilton)

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Yes

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## **YWCA Settlement Services**

Population Served: Newcomers to Hamilton

Services Offered:

- Newcomer Settlement Program (NSP) – information about community services, such as schools and health care
- Bridging Program – bridge to employment by upgrading newcomers' skills to meet employment regulations in Canada. This program includes; bridging to information community technology (ICT) and bridging to environment

Contact:

Newcomer program phone: (905) 522 -9922 Ext. 147

Bridging programs phone: (905) 522 – 9922 Ext. 142

Various locations

Web: <http://ywcahamilton.org/programs-services/settlement-services>

Other:

Accessible location? Yes

French language services? Yes

Interpretation services? Yes

## **Aboriginal Support Services**

Information, resources, advocacy, and support services that are culturally competent and reflect Aboriginal values and practices

### **Aboriginal Health Centre**

Population Served: All Aboriginal people, regardless of status

Services Offered:

- Culturally appropriate health care programs
- Choices of traditional healing, western medicine and complementary therapies
- Health education, school outreach, children's programs, Fetal Alcohol Spectrum Disorder (FASD) and child nutrition programs
- Mental health supports; addictions, counselling, and wellness planning
- Traditional healing; healing journey, grief recovery, attitudinal healing, sweat lodge ceremonies, spiritual warriors roadway, and elder mentorship program

Contact:

Phone: (905) 544-4320

Fax: (905) 544-4247

Address: 678 Main Street East, Hamilton ON

Email: [info@aboriginalhealthcentre.com](mailto:info@aboriginalhealthcentre.com)

Web: <http://aboriginalhealthcentre.com>

Other:

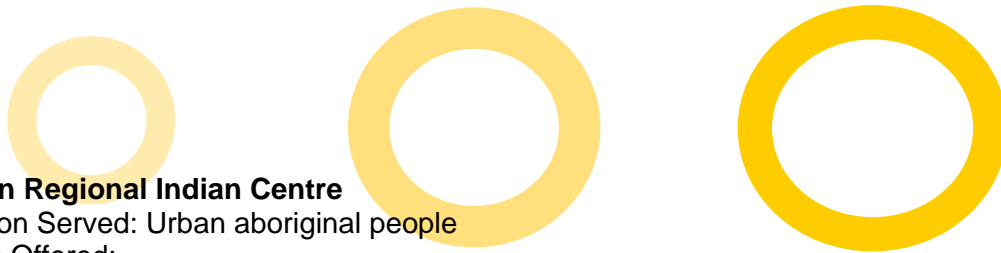
Accessible location? Yes

French language services? No

Interpretation services? No



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### **Hamilton Regional Indian Centre**

Population Served: Urban aboriginal people

Services Offered:

- Addictions counselling
- Criminal/family courtwork program
- Family support ; families with children 0-6 years, culturally based activities
- Healing and wellness program
- Healthy babies/healthy children program
- Prenatal/nutrition program
- Akwe: go program; cultural activities for children 7-12 years old

Contact:

Phone: (905) 548-9593

Fax: (905) 545-4077

Email: [support@hric.ca](mailto:support@hric.ca)

Address: 34 Ottawa St N, Hamilton ON

Web: <http://www.hric.ca/index.php>

Other:

Accessible location? Yes

French language services? No

Interpretation services? No

### **Native Women's Centre**

Population Served: All women and their children who are experiencing crisis

Services Offered:

- Emergency shelter, short term stay, 8 rooms totalling 15 beds
- Safety planning
- 24 hour crisis line
- Counselling for residents, non-residents and past residents
- Emergency transportation to Shelter
- Information and referrals to other community resources
- Woman Abuse Education Program
- Access to Traditional Native methods of healing, but remains sensitive to other cultures
- Referral to transitional housing; Honouring the Circle
- Transitional Housing Support worker on site

Contact:

Toll free/Crisis: 1 (888) 308-6559

Telephone/Crisis: (905) 664-1114

Fax: (905) 664-1101

Mailing Address: 1900 King Street East, P.O. Box 69036, Hamilton ON

Web: <http://www.nativewomenscentre.com/>

Other:

Accessible location? Yes

French language services? No

Interpretation services? No



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