

Hamilton Newcomer Services



QUICK GUIDE



Workforce Planning Hamilton
Planification de main d'oeuvre de Hamilton



**HAMILTON CENTRE
FOR CIVIC INCLUSION**
hcci.ca

**Hamilton Immigration
Partnership Council**



SPRC
SOCIAL PLANNING
& RESEARCH COUNCIL
OF HAMILTON

QUICK GUIDE OF NEWCOMER SERVICES

Every year, thousands of newcomers make Hamilton their new home. This is a rich part of both our past and our future as a community. Arriving to a new country or city can be exciting and challenging. This “quick guide” will make it easier to find the organizations, information agencies, programs, services and supports that newcomers may need to begin a new life in Hamilton, Ontario.

People using this guide can contact the organizations listed in person, by phone or via internet. Since every agency and program has requirements that often change and are very specific, you need to contact them directly to know if you are eligible for the services you are interested in.

This Quick Guide of Newcomer Services is also available online at the “Welcome to Hamilton” website, **www.welcometohamilton.ca**.

It is our hope that these guides help make Hamilton home for all newcomers.

GENERAL INFORMATION

There are also organizations, religious institutions, ethno-cultural groups and associations that offer support to newcomers; you can find their information at the “Welcome to Hamilton” website, www.welcometohamilton.ca or by telephone at the CIH (Community Information Hamilton) information line: **905-528-0104**.

Other groups in Hamilton have also produced more in-depth guides on topics covered in this guide; you will find information in each section on where to find these more in-depth guides and information.

Please be aware that in case of emergency, you need to call 911 by phone.

The Hamilton Immigration Partnership Council has produced another useful guide called *Newcomer Services in Hamilton: A Guidebook for Service Providers*. You can find it at www.hamiltonimmigration.ca under the ‘Immigration Knowledge’ tab or you can request a copy by clicking on the ‘About the HIPC’ tab, and then clicking ‘Contact Us’ on the left panel. Once you have chosen one of the tabs at the top of the home page of this website, you can also choose your language of preference from the menu on the bottom left side of the page.

Agency	Description of Service	Address/Locations	Contact
211 Ontario 211ontario.ca	Gives free information about services in Ontario, 24 hours a day, every day of the year in more than 150 languages.	By phone only	Dial: 211 on a telephone
Centre Français Hamilton centrefrancais.ca	Provides information and orientation to newcomers among other programs and activities	970 King Street East	905-547-5702
CIH (Community Information Hamilton) inform.hamilton.ca	Provides free information about programs and services in Hamilton.	Hamilton Public Library 5 th floor, 55 York Boulevard	905-528-0104
CCIH (Child Care Information Hamilton) cafcc.on.ca/ccil.php	Gives free and confidential information and referral service for child care.	Hamilton Public Library 5 th floor, 55 York Boulevard	905-528-0591
City of Hamilton hamilton.ca	Offers programs and services for children, parents, and families.	71 Main Street West (City Hall)	905-546-2424

Agency	Description of Service	Address/Locations	Contact
DARTS (Disabled and Aged Regional Transportation System) dartstransit.com	Provides door to door transportation service for persons with disabilities who are unable to use regular transit services.		905-529-1717
GO Transit gotransit.com	Provides regional transportation by bus and train for the Greater Toronto, Niagara and Hamilton area.	36 Hunter Street East (Hamilton GO Centre)	1-888-438-6646
Hamilton Community Legal Clinic hamiltonjustice.ca	Gives free help, referrals and legal advice in many areas including housing and income.	100 Main Street East, Suite 203 (2 nd Floor)	905-527-4572
Hamilton Police Services hamiltonpolice.on.ca	Receives reports of crimes and gives information in non-emergency situations.	155 King William Street (Central Station)	905-546-4925
HSR (Hamilton Street Railway Company) hamilton.ca/CityServices/Transit	Hamilton's public transportation service. Offers bus routes across the city.		905-527-4441

Agency	Description of Service	Address/Locations	Contact
Legal Aid Ontario legalaid.on.ca	Provides financial support for legal advice in family, criminal, immigration matters and more.	110 King Street West	905-528-0134
Service Canada servicecanada.gc.ca/eng/home.shtml	Provides information and services offered by the Government of Canada including SIN (Social Insurance Number), EI (Employment Insurance), and more.	1550 Upper James Street (Main Office) 2255 Barton Street East	1-800-622-6232
Service Ontario ontario.ca	Provides information and services offered by the Government of Ontario to residents and businesses including Licence Plate Sticker Renewal, changing your home address on your Driver's Licence and more.	163 Centennial Parkway North	905-578-6603
		50 Dundurn Street South	905-577-4100
		1400 Upper James St., Unit 11	905-385-3336
		119 King Street West, 4 th floor	1-800-267-8097

SETTLEMENT SERVICES

The Hamilton Immigration Partnership Council has produced an in-depth guide of settlement services funded by Citizenship and Immigration Canada, called *Settlement Services for Newcomers in Hamilton*. You can find it at www.hamiltonimmigration.ca under the 'Immigration Knowledge' tab, or you can request a copy by clicking on the 'About the HIPC' tab, and then clicking 'Contact Us' on the left panel. Once you have chosen one of the tabs at the top of the home page of this website, you can also choose your language of preference from the menu on the bottom left side of the page.

Agency	Description of Service	Address/Locations	Contact
CIC (Citizenship Immigration Canada) cic.gc.ca	Overviews and is responsible for immigration, settlement, resettlement, citizenship and multiculturalism programs and services.	55 Bay Street North (Federal Building) By appointment only	1-888-242-2100
Ecumenical Support Committee for Refugees	Helps refugees and newcomers with financial support and loans.	Care of: North Hamilton Community Health Centre 438 Hughson Street, North	905-523-6611 extention 2012

Agency	Description of Service	Address/Locations	Contact
<p>IWC (Immigrant Women’s Centre) stjosephwomen.on.ca</p>	<p>Offers support for language training, employment, settlement services, financial literacy, skills for work and life, and special initiative to newcomer and immigrant women, men and their families.</p>	<p>8 Main Street E., Suite 101 182 Rebecca Street 1119 Fennell Ave East, Suite 236 45 Montcalm Dr., Unit 43 2255 Barton Street East</p>	<p>905-529-5209 905-525-9676 905-387-1100 905-388-5048 905-573-7663</p>
<p>Jewish Social Services of Hamilton hamiltonjss.org</p>	<p>Supports Jewish newcomers with their settlement needs.</p>	<p>30 King Street East</p>	<p>905-627-9922</p>
<p>ODSP (Ontario Disability Support Program) mcss.gov.on.ca/en/mcss/ programs/social/index.aspx</p>	<p>Provides financial and employment support to people with disabilities.</p>	<p>119 King Street West</p>	<p>905-522-7280</p>
<p>OW (Ontario Works) www.hamilton.ca/ HealthandSocialServices/ SocialServices/OntarioWorks/</p>	<p>Provides income and employment assistance to people who are in temporary financial need.</p>	<p>181 Main Street West, 3rd floor 2255 Barton Street East 1550 Upper James Street</p>	<p>905-527-4441</p>

Agency	Description of Service	Address/Locations	Contact
<p>Wesley Urban Ministries wesleyurbanministries.com</p>	<p>Supports families and individuals with services including shelters, food banks, counseling, and employment. Provides settlement services to Government Assisted Refugees.</p>	<p>Main Office: 195 Ferguson Avenue, North</p> <p>Various locations across Hamilton</p>	<p>905-528-5629</p>
<p>YMCA of Hamilton/ Burlington/ Brantford</p> <p>Employment, Training & Settlement Services</p> <p>http://mydreamlife.ca/immigrant_settlement</p>	<p>Provides services for individuals and families including information, orientation and referral, assistance with housing and life skills, family support and crisis counselling, applying for financial assistance, assistance with government forms and language assessment.</p>	<p>25 Main Street West</p> <hr/> <p>211 Centennial Parkway North, Unit 3</p>	<p>905-526-8452</p> <hr/> <p>905-662-9400</p>
<p>YWCA of Hamilton ywcahamilton.org</p>	<p>Provides services for women and families such as newcomer settlement services, transitional housing for women, developmental disabilities support, childcare, fitness, seniors programs, and employment support.</p>	<p>Main Office: 75 MacNab Street South</p>	<p>905-522-9922</p>

HOUSING

The Hamilton Immigration Partnership Council's Housing Working Group has produced an in-depth guide of housing information for newcomer tenants, landlords, and service providers. You can find it at **www.hamiltonimmigration.ca** under the 'Immigration Knowledge' tab, or you can request a copy by clicking on the 'About the HIPC' tab, and then clicking 'Contact Us' on the left panel. Once you have chosen one of the tabs at the top of the home page of this website, you can also choose your language of preference from the menu on the bottom left side of the page.

Agency	Description of Service	Address/Locations	Contact
ATH (Access to Housing Hamilton) cityhousinghamilton.com/page1.aspx?page=AccessToHousing	Offers the point of access for people who want to apply for subsidized housing in the Hamilton area.	499 King Street East	905-524-2228
City Housing Hamilton cityhousinghamilton.ca	Provides affordable housing to families and individuals that qualify.	181 Main Street West	905-523-8496

Agency	Description of Service	Address/Locations	Contact
Good Shepherd Centres goodshepherdcentres.ca	Assist families and individuals with programs and services such as food banks, hot meals, shelters, permanent housing and clothing. Offer crisis support to people with mental health and addictions challenges.	Good Shepherd Centre 135 Mary Street	905-528-9109
		The Warehouse / Food Bank / The Clothing Program 120 Cannon Street East	905-528-9109
		Good Shepherd Women's Services	905-523-8766
		Youth Services various locations	905-308-8090
		The Family Centre 143 Wentworth Street South	905-528-9442
		Good Shepherd Non- Profit Homes – various locations	905-525-5188
		Barrett Centre for Crisis Support	905-529-4343 24/7 Crisis Line 905-529-7878
Housing Help Centre of Hamilton housinghelpcentre.ca	Provides information, services and support with housing needs.	119 Main Street East	905-526-8100
Interval House intervalhousehamilton.org	Provides shelter and support for abused women with or without children.	630 Sanatorium Road	905-387-9959 24-hour Crisis Line 905-387-8881

Agency	Description of Service	Address/Locations	Contact
Jared's Place intervalhousehamilton.org/jaredsplace.html	Assists with information, referrals, and support to navigate the legal system in family, criminal, immigration, and child welfare matters.	100 Main Street East, Suite 205	905-522-0127
Mission Services mission-services.com	Provides services for individuals and families in basic needs such as food, clothing, shelter, housing, spiritual growth, addiction services, job training, and employment services.	Central Administration / Community Relations & Resource Department	905-528-4211 24-hour Crisis Line 905-529-8600
		Community Services Opportunity Centre	905-528-4212
		Addiction Services	905-528-0389
		Employment & Training Services Opportunity Centre	905-522-5542
		Men's Services Opportunity Centre	905-528-7635
		Women's Services Opportunity Centre	905-529-8149

Agency	Description of Service	Address/Locations	Contact
Micah House micahhouse.ca	Provides short-term housing and assists with settlement.	Mailing address - Please note that this is not the house address: 333 King Street East	905-296-4387
Salvation Army Men's Hostel	Provides temporary shelter for men.	94 York Boulevard 150 King Street West	905-527-1444 905-627-0572

EMPLOYMENT

The Hamilton Immigration Partnership Council's Employment/Labour Market Working Group has produced an in-depth guide of employment and labour market information for newcomers, called *Your New Life in Hamilton: A Guide to Immigrant Employment Success*. You can find it at **www.hamiltonimmigration.ca** under the 'Immigration Knowledge' tab, or you can request a copy by clicking on the 'About the HIPC' tab, and then clicking 'Contact Us' on the left panel. Once you have chosen one of the tabs at the top of the home page of this website, you can also choose your language of preference from the menu on the bottom left side of the page. Workforce Planning has also worked on research project and guide to support immigrant entrepreneurs, which can be found at **www.wise5.ca**.

Agency	Description of Service	Address/Locations	Contact
Centre for Internationally Educated Nurses care4nurses.org	Provides internationally educated nurses with services and bridging programs.	100 James Street S., Suite 2	905-521-1777 Toll Free 1-866-515-0018
Collège Boréal collegeboreal.ca/employment-services/	Offers postsecondary education programs, employment services, immigrant integration, and related services in French.	2 King Street West, Main Floor	905-777-1562

Agency	Description of Service	Address/Locations	Contact
Employment Hamilton employmenthamilton.com	Assists with services for job searching, and training opportunities.	67 Victoria Avenue South	905-522-4902
Goodwill Employment Services goodwillonline.ca	Assists individuals in identifying and reaching their employment goals.	225 King William Street, 5 th floor	905-526- 8482
		1050 Upper Gage Avenue	905-526-8488
Mohawk College – Community Employment Services mohawkcollege.ca/Discover/Community/cesJobSeeker.html	Provides services for anyone in the community seeking employment and/or training.	135 Fennell Avenue West, Room J137 481 Barton Street	905-575-2177
PATH Employment Services pathemployment.com	Provides personalized employment service to people with any kind of disability.	31 King Street East, Suite 100	905-528-6611
Small Business Enterprise Centre investinhamilton.ca/smallbusiness	Provides information and tools that entrepreneurs need to grow their business.	71 Main Street West, 1 st floor (City Hall)	905-540-6400

Agency	Description of Service	Address/Locations	Contact
vpi Inc. vpi-inc.com	Provides individual employment counselling.	1051 Upper James Street, Suite 102	905-387-2220 Toll Free: 1-888-336-9550
Wesley Employment Services wesleyurbanministries.com/index.php?page=case-managementprogramsservices	Supports families and individuals with services including shelters, food banks, counseling, and employment.	151 Queen Street North	905-528-5629
YMCA of Hamilton/Burlington/Brantford Employment, Training & Settlement Services http://mydreamlife.ca/employment_services	Provides professional and personalized help with educational assistance, employment opportunities, and financial supports.	YMCA careerworx! 23 Main Street East Stoney Creek 211 Centennial Parkway North	905-540-9679 905-662-9400
YWCA Hamilton ywcahamilton.org/programs-and-services/employmentresource-centre	Offers specialized training, assistance and services for job searching.	75 MacNab Street South, Room 109	905-522-9922 extention 399

HEALTH

Please be aware that in case of emergency, you need to call 911 by phone.

Agency	Description of Service	Address/Locations	Contact
<p>The Aids Network aidsnetwork.ca</p>	<p>Provides a wide range of free, confidential supportive and practical services to men, women, youth and children affected by HIV/AIDS.</p>	<p>140 King Street, East Suite 101</p>	<p>905-528-0854</p>
<p>Access Midwives accessmidwives.com</p>	<p>Provides professional primary health care to low-risk women throughout pregnancy, labour and birth, and to both mother and baby for the first six weeks after birth.</p>	<p>38 King Street West, Stoney Creek</p>	<p>905-546-5002</p>
<p>Centre de santé communautaire Hamilton/Niagara cschn.ca The website can be accessed in French and English</p>	<p>Provides multiple programs and services to French speaking clients including health care, settlement, and community legal services.</p>	<p>460 Main Street East, 2nd floor</p>	<p>905-528-0163</p>

Agency	Description of Service	Address/Locations	Contact
<p>COAST – Crisis Outreach and Support Team www.coasthamilton.ca</p>	<p>Serves the residents of Hamilton-Wentworth who have serious mental health issues and are in crisis.</p>		<p>24-hour Crisis Line 905-972-8338</p>
<p>Community Child Abuse Council of Canada childabusecouncil.on.ca</p>	<p>Provides treatment, education and prevention programs to reduce the incidence and impact of child abuse. Provides Mental Health counselling for children and youth who have experience trauma or acculturation issues.</p>	<p>500 James Street North</p>	<p>905-523-1020</p>
<p>Dental Treatment and Prevention Clinic hamilton.ca/ HealthandSocialServices/ PublicHealth/DentalServices</p>	<p>Offers preventive and treatment services to those who cannot access dental care due to financial hardship.</p>	<p>1447 Upper Ottawa, Unit 8</p>	<p>905-546-2424 extention 3789</p>
<p>Community Health Bus hamilton.ca/ HealthandSocialServices/ PublicHealth/ CommunityHealthBus</p>	<p>It is a mobile outreach clinic providing dental services free of charge to residents of the City of Hamilton.</p>	<p>Various locations across the city according to the schedule</p>	<p>905-546-2424 extention 2489</p>

Agency	Description of Service	Address/Locations	Contact
Community Midwives of Hamilton communitymidwivesofhamilton.com	Provide primary care to women throughout their low risk pregnancy, labour and birth, and provide care to both mother and baby during the first six weeks following the birth.	356 Main Street West	905-546-5444
Hamilton Health Sciences Hospitals hamiltonhealthsciences.ca	Offer a complete range of acute and specialized health care services to people of all ages.	Hamilton General Hospital 237 Barton Street East Chedoke Hospital Sanatorium Road Juravinski Hospital 711 Concession Street Juravinski Cancer Centre 699 Concession Street McMaster Children's Hospital / McMaster Medical Centre 1200 Main Street West St. Peter's Hospital 88 Maplewood Avenue	Please be aware that you need to call 911 in case of emergency 905-521-2100
The Hamilton Midwives hamiltonmidwives.ca	Provides pre and post natal care to women and their newborn child.	189 Hughson Street South	905-527-8919

Agency	Description of Service	Address/Locations	Contact
Hamilton Urban Core Community Health Centre hucchc.com	Provides multi-disciplinary inter-professional health care.	71 Rebecca Street	905-522-3233
Maternity Centre of Hamilton maternitycentre.ca	Provides prenatal and postpartum care up to the 6 week check up after delivery, and newborn care.	180 James Street South, Suite 302	905-528-5553
North Hamilton Community Health Centre nhchc.ca	Provides primary care, health wellness and community outreach programs	438 Hughson Street North	905-523-6611
Ontario Ministry of Health and Long-term Care health.gov.on.ca/en/public/programs/ohip/	Administers health care in Ontario including OHIP (Ontario Health Insurance Plan)	119 King Street West, 10th floor	905-521-7100

Agency	Description of Service	Address/Locations	Contact
Public Health Services hamilton.ca/HealthandSocialServices/PublicHealth	Provides a wide range of public health services, resources and information.	Various locations across the city	905-546-3500
SACHA (Sexual Assault Centre of Hamilton and Area) sacha.ca	Provides free and confidential support to adults 16 and older, primarily women, who have experienced sexual violence.	75 MacNab Street South, 3rd floor	905-525-4573 24-hour Support Line 905-525-4162
Sexual Health Clinics hamilton.ca/HealthandSocialServices/PublicHealth/SexualHealth/	Provide free and confidential sexual health services.	2 King Street West, 2nd floor (Dundas)	905-628-3000
		247 Centennial Parkway North, Unit 8	905-546-3750
		237 Barton Street East, 1st floor	905-528-5894
		1447 Upper Ottawa Street, Unit 8	905-546-3274
		151 York Boulevard, Unit F	905-528-3000

Agency	Description of Service	Address/Locations	Contact
St. Joseph's Healthcare Hamilton stjoes.ca	A hospital with many areas of specialization.	Charlton Campus 50 Charlton Avenue East (Main location)	905-522-1155
		West 5th Campus (Mental Health and Addictions Program) 100 West 5th Street	905-388-2511 or 905-522-1155
Urgent Care Centres	Provide an alternative when someone is not sick enough to visit an Emergency Department but can't wait for an appointment with their doctor.	690 Main Street West (Hamilton Health Sciences)	905-521-2100 extention 72000 hamiltonhealthsciences.ca /body.cfm?ID=2109
		2757 King Street East (St. Joseph's Healthcare Hamilton)	905-573-7777 stjoes.ca/default.asp?action=article&ID=463

Agency	Description of Service	Address/Locations	Contact
Walk In Medical Clinics	For immediate, non-urgent healthcare, or if you do not have a family doctor.	800 Queenston Road	905-662- 4141
		631 Queenston Road	905-578-9255
		140 Centennial Parkway North	905-561-9255
		206 Locke Street South	905-570-0440
		179 James Street South, Suite 1	905-529-9779
		880 Upper Wentworth Street	905-575-0808
		1685 Main Street West	905-521-2222
		50 Dundurn Street South	905-529-4040
The Well - Hamilton's LGBTQ Wellness Centre thewellhamilton.ca	Provides support, education and referral services to members of the lesbian, gay, bisexual, transgender and queer (LGBTQ) community	27 King William Street	905-525-0300

Agency	Description of Service	Address/Locations	Contact
<p>The Women’s Centre of Hamilton intervalhousehamilton.org/womenscentre.html</p>	<p>As a program of Interval House of Hamilton, the Women’s Centre of Hamilton offers health and wellness information, referrals and support while advocating towards systemic and policy change for women and their communities</p>	<p>100 Main Street East, Suite 205</p>	<p>905-522-0127</p>
<p>Woodview Mental Health and Autism Services /Mischa Weisz Centre for Autism Services woodview.ca/contact/hamilton.html</p>	<p>Provides Autism Services to children, youth and adults with a diagnosis of ASD (Autism Spectrum Disorder).</p>	<p>1900 Main Street West</p>	<p>905-527-9771</p>

EDUCATION AND LANGUAGE TRAINING

This section lists publicly funded services. The Hamilton Immigration Partnership Council's Language Working Group has also produced a more in-depth guide of language services, called *Tool for Settlement Service Providers Outlining Language Training Options in Hamilton*. You can find it at **www.hamiltonimmigration.ca** under the 'Immigration Knowledge' tab, or you can request a copy by clicking on the 'About the HIPC' tab, and then clicking 'Contact Us' on the left panel. Once you have chosen one of the tabs at the top of the home page of this website, you can also choose your language of preference from the menu on the bottom left side of the page.

Agency	Description of Service	Address/Locations	Contact
ABEA (Adult Basic Education Association of Hamilton) abea.on.ca	Provides services and programs such as: ESL (English as a Second Language), TOEFL (Test Of English as a Foreign Language, LINC (Language Instruction for Newcomers to Canada and literacy.	35 King Street East, Suite 7	905-527-2222
Circle of Friends for Newcomers circleoffriends.ca	Supports newcomers with English skills.	155 Queen Street North	905-529-1840

Agency	Description of Service	Address/Locations	Contact
<p>Collège Boréal collegeboreal.ca</p>	<p>Offers a wide range of postsecondary education programs, employability services, immigrant integration services and related services for local businesses and communities, in French.</p>	<p>120 King Street West</p>	<p>905-544-9824</p>
<p>École élémentaire Pavillon de la jeunesse csviamonde.ca/csviamonde/ecole/ecole.php?idkey=24</p>	<p>Public French language education from Junior Kindergarten to 6th grade.</p>	<p>105 High Street</p>	<p>905-318-3816</p>
<p>École secondaire Georges-P.-Vanier csviamonde.ca/csviamonde/ecole/ecole.php?idkey=27</p>	<p>Public French language education from 7th to 12th grade.</p>	<p>100 Macklin Street North</p>	<p>905-528-0301</p>
<p>École élémentaire catholique Monseigneur-de-Laval http://mdl.csdccs.edu.on.ca/wp</p>	<p>Catholic French language education from Junior Kindergarten to 8th grade.</p>	<p>135 Bendamere Avenue</p>	<p>905-387-6448</p>

Agency	Description of Service	Address/Locations	Contact
<p>École élémentaire catholique Notre-Dame csdcs.edu.on.ca/ecoles.php</p>	<p>Same as above.</p>	<p>400 Cumberland Avenue</p>	<p>905-545-3393</p>
<p>École secondaire Académie catholique Mère-Teresa http://acmt.csdcs.edu.on.ca</p>	<p>Catholic French language education from 9th to 12th grade.</p>	<p>50 Lisgar Court</p>	<p>905-389-4055</p>
<p>Hamilton Literacy Council hamiltonreads.ca</p>	<p>Offers free one-to-one tutoring and small group classes to English-speaking individuals.</p>	<p>75 MacNab Street South, Suite 329 (3rd floor)</p>	<p>905-529-9907</p>
<p>Hamilton Public Library hpl.ca</p>	<p>Offers free information, services and programs such as: book and media borrowing, computer use and more.</p>	<p>55 York Boulevard (Central Library Main Branch)</p> <p>23 other locations across the city</p>	<p>905-546-3200</p>

Agency	Description of Service	Address/Locations	Contact
<p>Hamilton Wentworth Catholic School Board hwcdsb.ca</p>	<p>Catholic school system from Junior Kindergarten to 12th grade, and adult continuing education programs including ESL (English as a Second Language) and LINC (Language Instruction for Newcomers to Canada) including English as a Second Language and Language Instruction for Newcomers to Canada.</p>	<p>90 Mulberry Street (Main Office)</p>	<p>905-525-2930</p>
<p>Hamilton Wentworth District School Board hwdsb.on.ca</p>	<p>Public school system from Junior Kindergarten to 12th grade, and adult continuing education programs including English as a Second Language and Language Instruction for Newcomers to Canada</p>	<p>100 Main Street West, Suite 1120 (Main Office)</p>	<p>905-527-5092</p>
<p>IWC (Immigrant Women’s Centre) stjosephwomen.on.ca</p>	<p>Offers support for language training, employment, settlement services, financial literacy, skills for work and life, and special initiative to newcomer and immigrant women, men and their families.</p>	<p>8 Main Street East, Suite 101</p>	<p>905-529-5209</p>
		<p>182 Rebecca Street</p>	<p>905-525-9676</p>
		<p>1119 Fennell Ave East, Suite 236</p>	<p>905-387-1100</p>
		<p>45 Montcalm Drive, Unit 43</p>	<p>905-388-5048</p>
		<p>2255 Barton Street East</p>	<p>905-573-7663</p>

Agency	Description of Service	Address/Locations	Contact
McMaster University mcmaster.ca	Offers university level education, continuing education certificates, research and more.	1280 Main Street West	905-525-9140
Mohawk College mohawkcollege.ca	Offers language bridging programs for various professions, and provides over 100 diploma and certificate college programs, community services and more.	135 Fennel Avenue West (Main Campus)	905-575-2000 Toll-free 1-866-410-4795
Ontario Early Years Centres cafcc.on.ca/eyc.php	Allow parents and caregivers to acquire information, resources and support, and provide a place where parents, grandparents, caregivers and children six years of age and younger play and learn together.	465 East 16th Street	905-385-3020
		45 Ellis Avenue	905-549-2814 extension 230
		155 Queen Street North, lower level	905-521-0926
		Other locations across the city	
St. Charles Adult Education Centre stcharles.ca	Offers adult programs such as ESL (English as a Second Language) and LINC (Language Instruction for Newcomers to Canada) and more.	150 East 5th Street 45 Young Street 380 Main Street East 60 Barlake Avenue	905-577-0555

RECREATION

Agency	Description of Service	Address/Locations	Contact
Boys and Girls Clubs of Hamilton kboysandgirlsclub.com	Offers children and youth access to programs and opportunities.	Hamilton East Kiwanis Boys and Girls Club: 45 Ellis Avenue	905-549-2814
		Sanford Boys and Girls Club: 71 Sanford Avenue N.	905-525-0038
		McQuesten Boys and Girls Club: 785 Britannia Ave - St. Helen's School	905-549-2814 extention 238 or 905-523-2301
City of Hamilton Recreation Centres hamilton.ca/ CultureandRecreation/ Recreation/CentresPoolsArenas/	Offer recreation activities and programs for children, youth, and adults.	Various locations across the city	905-546-3747
HARRRP (Hamilton Association for Residential and Recreational Redevelopment Program) harrrrp.ca	Provides free space to community led programs and services and, runs community centres that provide free programs and services to individuals, and families.	St. Peter's HARRRP 705 Main Street East	905-544-0050

Agency	Description of Service	Address/Locations	Contact
<p>STAR Hamilton (Skills Through Activity and Recreation) starhamilton.ca</p>	<p>Offers free skill-based recreational programs to youth ages 5-15</p>	<p>41 Oriole Crescent 245 Kenora Avenue</p>	<p>905-522-7770 extention 3005</p>

OTHER SERVICES

Agency	Description of Service	Address/Locations	Contact
Catholic Family Services of Hamilton cfshw.com	Delivers services to improve the quality of life of individuals and families.	447 Main Street East, Unit 201	905-527-3823
CATCH (Community Access to Child Health) wesleyurbanministries.com/index.php?page=cyfprogramscatch	Offers programs and services to help improve the development, health and safety of children.	350 Quigley Road, Unit 131	905-560-6575
CAPC (Community Action Program For Children) capc.hamilton.on.ca	Provides long term funding to deliver programs that address the health and development of children (0-6 years).	150 Violet Drive	905-546-4295
Community Living Hamilton communitylivinghamilton.com	Provides leisure activities, employment, and training for adults with intellectual disabilities.	191 York Boulevard	905-528-0281
HCCI (Hamilton Centre for Civic Inclusion) hcci.ca	Works with different communities, businesses and organizations to promote diversity and inclusion.	267 King Street East	905-297-4694

Agency	Description of Service	Address/Locations	Contact
ICAA (Immigrant Culture and Art Association) immigrantart.org	Provides programs and services to support immigrant artists and their families.	51 Stuart Street	905-529-0181
Living Rock Ministries livingrock.ca	Offers programs and support to youth at risk ages 13-25.	30 Wilson Street	905-528-7625

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