

HEALTHY DEVELOPMENT  
OF CHILDREN & YOUTH  
EQUITY AND  
INCLUSION



2011 - 2012 ANNUAL REPORT

HOUSING AND  
HOMELESSNESS  
POVERTY  
REDUCTION/ ELIMINATION



United Way Funded Agency



# REPORT of the PRESIDENT and EXECUTIVE DIRECTOR

We have had another busy year supporting members of our community who live on the margins of society due to low income, poor health, lack of access to opportunities or the supports needed to be a more engaged part of our community. Some of that work is detailed elsewhere in this annual report; more information about our published reports and specific achievements is available through our website and community partners.

Our goal is to make this community a better place for everyone who lives here. We pay particular attention to those doing least well and try to better understand how that happens and what changes we can make to improve conditions. This is not work that generally produces results in a hurry, yet we feel a certain urgency about it because the conditions of disadvantage or social exclusion too often lead to longer term and more complicated problems. We have been fortunate to have so many partners, collaborators and supporters in this effort. It is the foundational strength of every success we have had.

We are proud of the work we do, but we are also proud of how we do this work. As a social planning organization, it is crucial

to work in collaboration with others in the community. In every project, we work with people who have first hand lived experience with issues, service providers, volunteers, research analysts, advocates and government representatives to ensure we have a good understanding of the issues and the best available options for change and improvement. These collaborations have been the key to any success we have had and represent an important commitment to our shared responsibility.

Thank you to everyone who has supported us in our efforts to make Hamilton the best place to live.

We look forward to your continued participation in this shared ambition.

Dale Brown  
President

Don Jaffray  
Executive Director

## MISSION

To improve the quality of life for all citizens by engaging in activities that will result in:

- improved social policies and services
- take out extra space maximized access for all citizens to the opportunities afforded by society
- effective citizen involvement in the continuing consideration of social issues

## VISION

To create a community that provides a socially, physically, and economically supportive environment and supports public participation and community integration to preserve and enhance the health and well being of our population.

## VALUES

The SPRC commits to ethical practice that will:

- improve community conditions in a way that respects the rights of individuals
- ensure that programs and priorities are developed through processes that ensure an opportunity for input from community members
- endeavor to work for the empowerment of disenfranchised community members and ensure that resources and conditions necessary to well being are available to all
- programs and policies of the SPRC will anticipate and respect diverse values, beliefs and cultures in the community create sustainable, equitable, respectful and supportive environments that will enhance the physical and social environment



# HIGHLIGHTS

The Hamilton Living Wage campaign officially launched at Hamilton City Hall in December 2011. Living Wage is the amount of money a person needs to earn at their job to meet the basic needs to participate in their community. Living Wage calculates the costs of shelter and utilities, nutrition, clothing, transportation and health care expenses, and other incidentals, and determines the level of pay based on a 37.5 hour work week. The calculation of Hamilton's Living Wage for 2011 is \$14.95 an hour; SPRC worked closely with the Hamilton Living Wage Working Group; and the Canadian Centre for Policy Alternatives to develop the local value and advance this issue. The response of City Council and our community was overwhelmingly positive.

SPRC is the local lead agency for Hamilton Partners in Nutrition (HPIN), a partnership of community agencies and community members that supports and facilitates local student nutrition programs for children and youth in Hamilton. There are 124 student nutrition programs in 98 locations across the City. These programs serve 2.3 million meals or snacks per year (more than 11,000 meals or snacks per day) at an annual cost of just under \$750,000 or about 33 cents per meal or snack. Programs run on weekdays during the school year and support over 22,000 students in elementary, secondary and community-based facilities. Hamilton Partners in Nutrition successfully raised over \$90,000, primarily from the annual Feed the Dream Harbour Cruise and Auction. This allowed for additional student nutrition programs to be funded and improved.

The Community Action Program for Children (CAPC) partnered with the Immigrant Women's Centre to provide outreach services at the new IWC site in East Hamilton at 2255 Barton Street East. The CAPC Outreach Worker assisted clients with a variety of supports including housing/maintenance interventions, tenant advocacy, agency referrals and information about community resources. CAPC also actively engaged the community through hosting various community events. These events provided community residents with opportunities to address their questions and concerns. SPRC has been successful in supporting the Hamilton CAPC Council, a group of community members who provide direction to the projects by providing a link to the interests of community residents.

The Youth Housing Support Project continued to receive funding from the Homelessness Partnering Strategy in support of addressing the housing needs of street – involved and homeless youth in Hamilton. The project was initiated in a partnership between the Street Youth Planning Collaborative, the Catholic Children's Aid Society of Hamilton and the Children's Aid Society of Hamilton. In the past year the project has supported 445 youth with early intervention services and support to find and maintain safe, affordable and appropriate housing.

The Urban Arts Initiative (UAI) received a grant from the Ontario Trillium Foundation in support of providing at risk, street-involved and homeless youth with access and resources to engage in multiple forms of creative and media arts. The UAI is directed by a steering committee, which consists of a collaboration of youth service providers, artists, youth, volunteers and researchers. With the grant, the UAI has provided youth with arts opportunities to explore, create, show, sell, learn and teach about art.

# COLLABORATIVES/ NETWORKS

- 25 in 5 Hamilton Network for Poverty Reduction/HOPE
- Best Start Network
- Campaign for Adequate Welfare and Disabilities
- Community Collaborative Adult Justice
- Food & Shelter Advisory Committee
- Hamilton Age Friendly Planning Collaborative
- Hamilton Best Start Network
- Hamilton Executive Directors' Aboriginal Coalition
- Hamilton Immigration Partnership Council
- Hamilton Positive Space Collaborative
- Hamilton Roundtable for Poverty Reduction (HRPR)
- Hamilton Youth Collaborative
- Housing and Homelessness Action Planning Group
- Jobs Prosperity Collaborative
- Living Wage and Fair Employment Coalition
- Poverty Employment Precarity in Southern Ontario Research Alliance
- Poverty Reduction Collaborative of Hamilton
- Skills Development Flagship
- Social Planning Network of Ontario
- Street Youth Planning Collaborative
- Women's Housing Planning Collaborative
- Youth Employment Network
- Youth Parent Network

# REPORTS

- Neighbourhood Profiles
- McQueston Neighbourhood Profile
- The Right to Choose Where to Live
- Profile of Hamilton's Downtown Area
- Working and Still Poor? It Doesn't Add Up!
- Calculating a Living Wage for Hamilton
- Profile of Vulnerable Seniors in Hamilton
- Hamilton Community Action program for Children Evaluation
- Supporting Laid off Workers in Hamilton:
  - The Value of Employment Training at the Hamilton Jobs Action Centre
- Hamilton's Social Landscape
- Not to be Forgotten: Homeless Women in Hamilton

# PROJECTS/ INITIATIVES

- Aboriginal Health Centre Strategic Plan
- Aboriginal Homelessness Partnering Strategy
- Affordable Housing Flagship Initiative
- Applying LGBTQ Positive Space Training to Family Health Care Providers
- Be the One... to Stop Violence
  - Against Women and Girls Project Evaluation
- Community Access to Transportation Program Evaluation
- Community Action Program for Children (CAPC)
- Community Social Data Strategy
- Hamilton Jobs Action Centre
- Hamilton Partners in Nutrition (HPIN)
- Hamilton Positive Space Training
- Hamilton Urban Core Community Health Centre (HUCCHC)
  - Demographic Profile
- Healthy Communities Fund Partnership Project
- Neighbourhood Development Strategy
- Riverdale Neighbourhood Hub
- S.E.E.D. Funding Program
- Strengthening Newcomer Services
- Supportive Housing in Hamilton
- Survivors of Violence Project Evaluation
- Threshold School of Building Strategic Plan
- Youth Confidence in Learning Study
- Youth Housing Support Project

# PROJECT WEBSITES & SOCIAL MEDIA

- Community Action Program for Children  
[www.capc.hamilton.on.ca](http://www.capc.hamilton.on.ca)
- Hamilton Partners in Nutrition  
[www.partnersinnutrition.ca](http://www.partnersinnutrition.ca)
- Social Enterprise and Economic Development  
[www.seedhamilton.org](http://www.seedhamilton.org)
-  [www.facebook.com/sprchamilton](https://www.facebook.com/sprchamilton)
-  [www.twitter.com/#!/SPRCHamOnt](https://www.twitter.com/#!/SPRCHamOnt)

# HIGHLIGHTS

In the spring of 2011, the Affordable Housing Flagship convened three major local conferences on housing issues. These conferences addressed issues of: Building Better Neighbourhoods, Growing Local Housing and Creating Affordable Mixed Housing. The Flagship has also been studying the possibilities for developing 'pocket housing' at low cost for single adults in our community. The Flagship also assisted with targeted outreach to the African Canadian community on behalf of Habitat for Humanity resulting in some success with improved access to affordable permanent housing for members of this cultural community.

The Not to be Forgotten: Homeless Women in Hamilton report was instrumental in bringing together the women's shelter agencies in Hamilton to form the Women's Homelessness Planning Collaborative (WHPC). SPRC's report was vital to the success in securing a substantial new investment of funds by the federal government's Homelessness Partnership Strategy in the "Supporting Our Sisters" project.

The SPRC has been working with the Hamilton Executive Directors' Aboriginal Coalition (H.E.D.A.C.) and its member agencies in areas of strategic planning, governance, policy development and organizational support. With the SPRC's support, the urban Aboriginal agencies have been strengthened and better positioned to work together to improve the lives of urban Aboriginal people and benefit the overall community of Hamilton.

LGBTQ Positive Space training sessions and/or presentations were made to over 2,000 people in Hamilton and surrounding area over the last year, including all staff of Mission Services and Hamilton Police Services. The work of the Hamilton Positive Space Collaborative, led by SPRC staff, has increased the visibility of LGBTQ people and issues in the local media throughout the year, including the annual International Day Against Homophobia on May 17.

Over the past year SPRC has had over 50 students from McMaster University and Mohawk College who participated in placement opportunities. Nine of them were on site at SPRC working on a variety of projects with planners. Many of the students were Nursing Students who completed placement hours on site at Student Nutrition Programs across the city.

After 3 years of operating as "25 in 5 – Hamilton's Network for Poverty Reduction", this anti-poverty organization (with leadership from SPRC staff) adopted a new name. HOPE – Hamilton Organizing for Poverty Elimination – played an instrumental role in many anti-poverty campaigns this year including Put Food in the Budget. HOPE also led a successful effort in bringing local faith leaders together in order to increase their understanding of poverty issues impacting Hamilton.

# FINANCIAL REPORT

May 25, 2012

## Independent Auditors' Report

To the Directors of Social Planning and Research Council of Hamilton

We have audited the accompanying financial statements of Social Planning and Research Council of Hamilton, which comprise the balance sheet as at March 31, 2012 and the statements of accumulated net assets, financial activities, and related schedule of revenue for the operating fund, statements of financial activities and accumulated net assets for the capital and stabilization reserve funds and the statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

## Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian generally accepted accounting principles, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

## Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. Except as explained below, we conducted our audit in accordance

with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified audit opinion.

## Basis for qualified opinion

In common with many not-for-profit organizations, Social Planning and Research Council of Hamilton derives revenue from donations and fundraising the completeness of which is not susceptible of satisfactory audit verification.

Accordingly, our verification of these revenues was limited to the amounts recorded in the records of Social Planning and Research Council of Hamilton and we were not able to determine whether any adjustments might be necessary to revenues, excess (deficiency) of revenues over expenses and accumulated net assets of the operating fund. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

## Qualified opinion

In our opinion, except for the possible effects of the matter described in the basis for qualified opinion paragraph, the financial statements present fairly, in all material respects, the financial position of Social Planning and Research Council of Hamilton as at March 31, 2012 and its financial performance and its cash flows for the year then ended in accordance with Canadian generally accepted accounting principles.

*Pettinelli, Mastroluisi LLP*

Pettinelli Mastroluisi LLP  
Chartered Accountants  
Licensed Public Accountants

Hamilton, Ontario

*NOTE: The information given in this Annual Report is an extract from the financial statements. The complete financial statements, including all related notes to the financial statements, are available on request.*

# SOCIAL PLANNING AND RESEARCH COUNCIL OF HAMILTON

(Incorporated without share capital under the laws of Ontario)

## STATEMENT OF FINANCIAL ACTIVITIES AND ACCUMULATED NET ASSETS OPERATING FUND

	Year Ended March 31, 2012			Year Ended March 31, 2011		
	Core Operations	Funded Projects	Total	Core Operations	Funded Projects	Total
REVENUE						
Support from public	\$ 2,752	\$1,431,226	\$1,433,978	\$ 4,307	\$1,485,534	\$1,489,841
Support from governmental agencies	40,331	990,889	1,031,220	40,331	1,158,431	1,198,762
Operating revenue	342,986	-	342,986	250,631	-	250,631
Total revenue	386,069	2,422,115	2,808,184	295,269	2,643,965	2,939,234
EXPENSES						
Salaries and benefits	293,072	879,510	1,172,582	186,283	859,029	1,045,312
Professional fees	4,856	2,000	6,856	4,520	38,381	42,901
Service contracts	-	1,372,577	1,372,577	-	1,483,005	1,483,005
Supplies	5,518	27,164	32,682	6,887	35,978	42,865
Telephone	10,324	2,187	12,511	10,489	4,543	15,032
Postage and shipping	5,253	215	5,468	7,823	611	8,434
Rent and insurance	30,662	34,503	65,165	32,720	47,121	79,841
Public relations	7,112	7,509	14,621	3,715	20,985	24,700
Staff transportation	4,277	10,456	14,733	4,405	7,361	11,766
Staff development	3,089	21,396	24,485	5,820	12,726	18,546
Job training	-	-	-	-	82,892	82,892
Volunteer recognition	3,265	24,255	27,520	3,785	8,271	12,056
Organization dues and periodicals	2,955	-	2,955	3,196	-	3,196
Equipment and maintenance contracts	13,365	5,155	18,520	12,597	7,012	19,609
Other administration	2,147	35,188	37,335	2,373	36,050	38,423
	385,895	2,422,115	2,808,010	284,613	2,643,965	2,928,578
Excess of revenue over expenses for the year	174	-	174	10,656	-	10,656
Accumulated net assets at beginning of the year	493	-	493	337	-	337
Transfer to Stabilization Reserve Fund	-	-	-	(10,500)	-	(10,500)
Accumulated net assets at end of the year	\$ 667	\$ -	\$ 667	\$ 493	\$ -	\$ 493





# BOARD OF DIRECTORS 2011-2012

## OFFICERS

President – Dale Brown  
Executive Assistant to Ward 1 Councillor  
Brian McHattie, City of Hamilton

Vice-President – Bill Janssen  
Planner, Planning and Economic  
Development Department,  
City of Hamilton

Secretary/Treasurer – Michael Casciani  
Controller and Operations Manager  
Nicayne Metal Processing Ltd.

Past President - Mark Abradjian  
Partner, Ross & McBride LLP

## DIRECTORS

Beth Bromberg  
Criminal Defence Lawyer  
& Federal Prosecutor

Tamara Coleman-Lawrie  
Chapter Director, Autism Ontario Niagara

Lynn Foye  
Social Worker, Community Services  
Department, City of Hamilton

Ali Nur  
Information & Referral Counsellor

Carmen Saliccioli  
Director, Good Shepherd Centre

Purdeep Sangha  
Director, CEO Projects and Initiatives,  
FirstOntario Credit Union

Nasir Sarwar  
Student, Ryerson University

Jennifer Street  
Accomplished Health Care Professional

# STRATEGIC PLAN 2010-2013

This Strategic Plan for the SPRC offers a long range view to guide the framework for the programs and services of the organization.

We conducted an in-depth consultation process with stakeholders, staff and Board to create the strategic plan. We used socio-demographic data and profiles that have been produced by SPRC and sources in the community.

A significant influence in shaping a revised strategic plan is the relationships that SPRC engages in with funders of voluntary sector service. As foundations and other charitable organization funders take the initiative to define their social change agenda and priorities for community investment it is increasingly important for the SPRC to chart a course of action in partnership with those leaders to build synergies on common issues. The SPRC more than ever, defines collaborative projects and partnership initiatives with funders and other organizations in the community that will address significant issues of common concern.

We acknowledge the contribution of many community members and voluntary sector volunteer leaders in the development of this SPRC plan for community action. Planning staff members of the SPRC have synthesized community input to reinforce the mission, values and capacities of the SPRC.

## 1 SOCIAL PRIORITY GOALS

Poverty  
Affordable Housing  
Healthy Development of Children & Youth  
Equity & Diversity

## 2 VOLUNTARY AND PUBLIC SERVICE INNOVATION & DEVELOPMENT

Community Economic Development (CED)  
Social Development in Riverdale  
Development of services for the urban aboriginal population  
Geographic Information Service (GIS)  
Response to Emerging Trends and Issue  
Affordable Housing  
Healthy Development of Children & Youth

## 3 COMMUNICATIONS AND MARKETING

## 4 OPERATIONAL



# STAFF MEMBERS & PLACEMENT STUDENTS

## STAFF MEMBERS

Don Jaffray, M.A., Executive Director

## ADMINISTRATIVE STAFF:

Caroline Eyk, *Financial Administrator*  
Christina Walters, *Executive Assistant*  
Meagan Byrne, *Administrative Assistant*  
Ayisha Musah, *Administrative Assistant\**

## SENIOR STAFF:

Patti McNaney, *Senior Social Planner*  
Deirdre Pike, *Senior Social Planner*

## PLANNER STAFF:

Carla Klassen, *Social Planner*  
Sara Mayo, *Social Planner*  
Erika Morton, *Social Planner*  
Cindy Sue McCormack, *Social Planner*  
Renée Wetselaar, *Social Planner*

## PROJECT STAFF:

Ghanwa Afach, *Resource Facilitator*  
Shababa Bakht, *Administrative Assistant\**  
Jean-Anne Bauman, *Community Development Worker*  
Kunitomo Kamizaki, *Research Assistant\**  
Bhairavi Kumar, *Community Development Worker*  
Liz Millar, *Community Development Worker*  
Alison Miller, *Community Outreach/Volunteer Coordinator*  
Danielle Sparks, *Research Assistant/ Community Worker\**

## CAREER PLACEMENT STUDENTS

Matthew Adrisco	Mariah Fanning	Tianjiao Li
Sandra Alfaro	Sara Finn	Nadine Mendoza
Nathalya Ambursley	Emily Fluttert	Marcia Minott
Amanda Arjune	Erin Furdas	Kelsey Milkalachko
Shababa Bakht	Joanne Gerinea	Leoncie Ntigirankabo
Melissa Bembridge	Tanya Gerrick	Carl Ong
Bianca Bilou	Seul Gi Sohn	Lesly Piedrahita
Nicole Burison	Beryl Gwanyama	Claudia Ponce
Natalie Cameron	Valerie Hamstra	Mandeep Sahai
Chase Colver	Aden Hiscox	Elke Scheppat
Josh Carvalho	Robin Holdong	Kimia Sorouri
Antonietta Cocco	Laura Holland-Anger	Siobhan Stewart
Rachel Delinski	Danielle Horvat	Angelika Sturzenegger
Shannon Dindyal	Lauren Hurst	Michelle Tam
Fatima Dizon	Carl Kozary	Nicole Taylor
Nikita D'Mello	Heather Laird	Mikayla Thorne
Nicole Domen	Polly Lau	Julia Vandasler
Jodi Doucette	Jessica Lee	Amina Wu
Beth Eppendorf	Michelle Lee	
Andrea Falcioni	Christine Lai	

We would like to acknowledge the McMaster University School of Social Work and Mohawk College of Applied Arts and Technology for their contributions. The support and involvement of educational institutions in the community work of SPRC continues to be a success.

\*Resigned or completed project during the year





# THANK YOU

## FUNDERS

Our deepest thanks to all funders for their support to the work of the SPRC:

Aboriginal Health Centre  
Atkinson Charitable Foundation  
Breakfast Clubs of Canada  
Canadian Education Association  
CIBC  
City of Hamilton  
Canada Mortgage and Housing Corporation  
Catholic Children's Aid Society of Hamilton  
Eva's Initiatives  
Federation of Canadian Municipalities  
FirstOntario Credit Union  
Good Shepherd Centre  
Haldimand-Norfolk R.E.A.C.H.  
Hamilton Community Foundation  
Hamilton Halton Home Builders' Association  
Ministry of Children and Youth Services  
Ministry of Health and Long Term Care  
Ministry of Health Promotion and Sport  
Ministry of Training, Colleges and Universities  
Mission Services of Hamilton  
Ontario Trillium Foundation  
Public Health Agency of Canada  
Realtors® Association of Hamilton-Burlington

Salvation Army Lawson Ministries Hamilton  
Service Canada  
Threshold School of Building  
United Way of Burlington and Greater Hamilton  
YWCA Hamilton

## COMMUNITY PARTNERS

We have enjoyed the opportunity to work with the following organizations:

Aboriginal Health Centre  
African Canadian Network of Hamilton  
babyshowers  
Banyan Community Services  
Canadian Council on Social Development  
Canadian Education Association  
Catholic Family Services of Hamilton  
Community Centre for Media Arts (CCMA)  
Community Information Hamilton  
Elementary Teachers Federation of Ontario  
Environment Hamilton  
Good Shepherd Centre  
Hamilton Centre for Civic Inclusion  
Hamilton Council on Aging  
Hamilton and District Labour Council  
Hamilton East Kiwanis Boys and Girls Club  
Hamilton Executive Directors' Aboriginal Coalition  
Hamilton Immigration Partnership Strategy

Hamilton Niagara Haldimand Brant Local Health Integration Network (LHIN)  
Hamilton Public Library  
Hamilton Urban Core Community Health Centre  
Hamilton Wentworth Elementary Teachers Local  
Hamilton-Wentworth District School Board  
Immigrant Women's Centre  
Industry Education Council  
McMaster University – Faculty of Health Sciences  
McMaster University – Faculty of Social Sciences  
Mission Services of Hamilton  
Mohawk College of Applied Arts and Technology  
Rotary Club of Hamilton  
Salvation Army Lawson Ministries Hamilton  
STAR Hamilton  
The Well: LGBTQ Community Wellness Centre of Hamilton  
Today's Family Early Learning & Child Care  
Urban Native Homes  
Volunteer Hamilton  
Wesley Urban Ministries  
Workforce Planning Hamilton  
YWCA Hamilton

A special thanks goes to the friends of the SPRC for their donations in 2011/2012. Thanks to the citizens of Hamilton who participated in SPRC events and consultations.



CONTACT US:

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WEBSITE: [WWW.SPRC.HAMILTON.ON.CA](http://WWW.SPRC.HAMILTON.ON.CA)

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